

# Online and mobile connection

**On the Internet:** Log on to [www.RCTPA.com](http://www.RCTPA.com) and register to view your HRA benefits plan information.

**1:** To register, you will be asked for your Name, Date of Birth, and Social Security Number. This information must match what we have on file, or your registration will not be accepted.

Note: Registration for Adult Dependents, during the validation process, enter the Social Security Number of the employee, the date of birth of the dependent and last name of the dependent.

**2:** You will be asked to create a private User ID and a Password.

**3:** If later you cannot remember your ID or Password, simply click “Recover it.”

**4:** Once you log onto the secure site, you can look up network providers and pharmacies, verify your eligibility, check claims, view Explanation of Benefits, and download forms and documents.

**All Members see the same information on the top menu items:**

Use “Express Requests” to send questions/requests to Customer Service. Check “Messages” for responses.

“Plan Documents and Forms” offers more materials you can download.

“Health Information” has links to valuable health news and practical information.

Wherever you are at on this website, click “Home” to go back to the main page.

**Your personal information is shown on the left menu.**

The gray box shows your name as it appears in our computer system and on your ID Card. It also shows your Group Number. Click the links to verify Eligibility for you and for your dependents, to see your HRA claims.

RightCHOICE Benefit Administrators

Welcome: Your Name  
Messages (0) Profile Logout

Home | Express Requests | Plan Documents and Forms | Health Information

WELCOME YOUR NAME  
Group Number 00000001

My Eligibility  
My Claims  
My HRA Summary

MedlinePlus  
Trusted Health Information for You

News From MedlinePlus!

Medline Health News

- [Rating Robotic Surgery](#)
- [Gene Mutation's Benefit for Ovarian Cancer Patients May Not Last](#)
- [Tips to Avoid Return Trip to the Hospital](#)
- [Almost One-Third of Chemotherapy Used "Off-Label"](#)
- [As Economy Rebounds, More Folks Try Turning Back Hands of Time](#)

**At the top right,** check your messages and view your profile practical information in our system.

Please contact your Human Resources person to update your profile details, such as home address.

Click “Logout” to close this secure site.

Every day you will find new health news in this news section.

**On your smart phone:** Our Mobile app puts the most popular features of our HRA benefits plan website on your smart phone, including:

**Eligibility:** View current information for you and your dependents – and show this to your provider.

**HRA Plan Claims** (five most recent claims and detailed view of each)

**Messaging:** Send questions about benefits and claims to Customer Service.

You must **always** sign in with your User Name and Password to access the features in this app. Without that, no one can reach your personal data.

Register either at [www.RCTPA.com](http://www.RCTPA.com) or on the mobile device.

Search/download the “RightCHOICE Mobile” app

