August 4, 2014

Mrs. Wendy Hartmann HR Director East Central College 1964 Prairie Dell Union, MO 63084

Dear Wendy,

Thank you for participating in the 2014 Chronicle Great Colleges to Work For program. As a function of your participation we are pleased to provide you with the enclosed Topline Reports:

- 1) Topline Survey Results including Honor Roll and Carnegie benchmarks and previous year's data when applicable
- 2) Topline Results by Job Category including FAS+ benchmark
- 3) Topline Higher Education Workplace Trend Report (Excerpt)

Since your school opted to oversample beyond the program's standard sample size of up to 400/600, you will find two sets of Topline Reports, one entitled *Full Data Set*, the other entitled *Extracted Data Set*.

Your Topline Reports include three benchmarks. The Topline Reports for your Extracted Data Set include benchmarks for the appropriate "Honor Roll" and "Carnegie Classification" groups. The Topline Reports for your Full Data Set include a benchmark entitled "FAS+." This benchmark is comprised of the overall averages for all schools that included additional faculty and staff in their oversampling pool, enabling you to compare your Full Data Set against the Full Data Sets of other participating institutions.

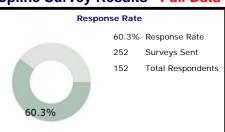
To ensure that all Great College applicants are evaluated using the same standards, we extract a random sample of eligible participants from your full data set that matches the number of participants we would have surveyed strictly as a function of the Great College's assessment (up to 400/600). Because your *Full and Extracted Data Sets* differ, you will likely see a slight difference in the response rates as well.

You will find descriptions of each report in the enclosed Overview of Program and Participation Reports. Should you have any questions, please do not hesitate to contact me or one of my colleagues at 888.684.4658 or chronicle@modernthink.com.

Regards,

Liz Flood Project Manager Chronicle Great Colleges Program

East Central College ModernThink Higher Education Insight Survey 2014 Topline Survey Results - Full Data Set

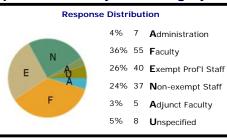




| Poor | Warrants A | tention | Fair to Mediocre | | Good | Very Good to Excellent | | |
|----------------------------|----------------------------------|---------|------------------|--|-----------|------------------------|--|--|
| 0% - 44% | 45% - 5 | 4% | 55% - 64% | | 65% - 74% | 75% - 100% | | |
| | | | OVERALL | | 2 | 014 FAS+ 2 Year | | |
| Job Sat | Job Satisfaction/Support | | 65% | | 70% | | | |
| Teach | Teaching Environment | | 42% | | 55% | | | |
| Professio | nal Development | 60% | | | 67% | | | |
| Compensation, Benefits & V | Vork/Life Balance | | 62% | | 68% | | | |
| Facilities | | 58% | | | 68% | | | |
| Policies, Resou | Policies, Resources & Efficiency | | 45% | | | 54% | | |
| Sh | Shared Governance | | 32% | | | 49% | | |
| | Pride | | 55% | | | 70% | | |
| Supervisors/De | epartment Chairs | 67% | | | 68% | | | |
| Senior Leadership | | 27% | | | 47% | | | |
| Faculty, Administration | & Staff Relations | | 18% | | 43% | | | |
| Communication | | 40% | | | 47% | | | |
| Collaboration | | 40% | | | 51% | | | |
| Fairness | | 41% | | | 51% | | | |
| Respect & Appreciation | | 42% | | | 56% | | | |
| Survey Average | | | 46% | | 58% | | | |

*Results in the first one or two columns (two if participated in the program last year) of the table reflect your school's average percent positive for each survey dimension, that is, the percentage of your faculty and staff that responded with "Strongly Agree" or "Agree" to the statements comprising each theme. The "2014 FAS+" benchmark comprises the average percent positive for schools that oversampled survey respondents beyond the minimum required for the program.

East Central College ModernThink Higher Education Insight Survey 2014 Topline Results by Job Category - Full Data Set

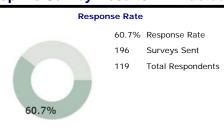




| Poor | Warrants Attention | | Fair to Mediocre | | Good | Very Good to Excellent | | |
|--|--------------------|---------|------------------|---------|------------------------|------------------------|-----------------|--|
| 0% - 44% | 45% - 54% | | 55% - 64% | | 65% - 74% | 759 | 75% - 100% | |
| | | OVERALL | Administration | Faculty | Exempt Prof'l Staff | Non-exempt Staff | Adjunct Faculty | |
| Job Satisfaction/Support | | 65% | 71% | 64% | 59% | 71% | 100% | |
| Teaching Environment | | 42% | 56% | 36% | 40% | 50% | 86% | |
| Professio | nal Development | 60% | 57% | 61% | 64% | 57% | 100% | |
| Compensation, Benefits & Work/Life Balance | | 62% | 81% | 45% | 72% | 69% | 93% | |
| Facilities | | 58% | 85% | 50% | 64% | 52% | 87% | |
| Policies, Resou | urces & Efficiency | 45% | 61% | 42% | 40% | 46% | 96% | |
| Shared Governance | | 32% | 49% | 23% | 30% | 36% | 100% | |
| Pride | | 55% | 53% | 54% | 50% | 62% | 95% | |
| Supervisors/Department Chairs | | 67% | 61% | 56% | 75% | 75% | 100% | |
| s | Senior Leadership | 27% | 39% | 20% | 24% | 29% | 100% | |
| Faculty, Administration | & Staff Relations | 18% | 14% | 17% | 12% | 17% | 100% | |
| Communication | | 40% | 42% | 34% | 39% | 43% | 95% | |
| Collaboration | | 40% | 49% | 39% | 37% | 38% | 90% | |
| Fairness | | 41% | 55% | 35% | 41% | 43% | 95% | |
| Respect & Appreciation | | 42% | 42% | 38% | 40% | 47% | 79% | |
| | Survey Average | 46% | 54% | 41% | 46% | 50% | 94% | |

*Job Category response distributions have been truncated and may not total 100%.

East Central College ModernThink Higher Education Insight Survey 2014 Topline Survey Results - Extracted Data Set

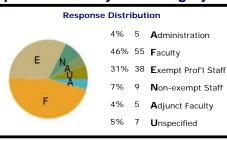




| Poor | Warrants A | Attention Fair to Medioc | | re Good | | Very Good to Excellent | | |
|----------------------------|-------------------------------|--------------------------|-----------|---------|--------------------------------|------------------------|--|--|
| 0% - 44% | 45% - ! | 54% | 55% - 64% | | 65% - 74% | 75% - 100% | | |
| | | C | OVERALL | | 2014 Honor Roll 3,000-9,999 | 2014 Carnegie Assoc | | |
| Job Satisfaction/Support | | | 63% | 87% | | 76% | | |
| Teaching Environment | | | 41% | 81% | | 65% | | |
| Professio | nal Development | | 61% | 87% | | 73% | | |
| Compensation, Benefits & V | Vork/Life Balance | | 59% | 83% | | 74% | | |
| | Facilities | | 60% | | 86% | 75% | | |
| Policies, Resou | urces & Efficiency | | 44% | 77% | | 64% | | |
| Sh | Shared Governance | | 31% | 82% | | 63% | | |
| | Pride | | 54% | 90% | | 79% | | |
| Supervisors/De | Supervisors/Department Chairs | | 65% | 85% | | 74% | | |
| S | Senior Leadership | | 25% | 81% | | 62% | | |
| Faculty, Administration | & Staff Relations | | 17% | | 80% | 61% | | |
| | Communication 40% | | 40% | 76% | | 59% | | |
| | Collaboration | | 40% | 79% | | 63% | | |
| | Fairness | | 40% | 77% | | 63% | | |
| Respect & Appreciation | | | 40% | 78% | | 66% | | |
| Survey Average | | | 45% | 81% | | 68% | | |

*Results in the first one or two columns (two if participated in the program last year) of the table reflect your school's average percent positive for each survey dimension, that is, percentage of your faculty and staff that responded with "Strongly Agree" or "Agree" to the statements comprising each theme.

East Central College ModernThink Higher Education Insight Survey 2014 Topline Results by Job Category - Extracted Data Set





| Poor | Warrants Attention | | Fair to Mediocre | | Good | Very Good to Excellent | | |
|----------------------------------|--------------------|---------|------------------|---------|------------------------|------------------------|-----------------|--|
| 0% - 44% | 45% - 54% | | 55% - 64% | | 65% - 74% | 759 | 75% - 100% | |
| | | OVERALL | Administration | Faculty | Exempt Prof'l Staff | Non-exempt Staff | Adjunct Faculty | |
| Job Satisfaction/Support | | 63% | 60% | 64% | 58% | 81% | 100% | |
| Teaching Environment | | 41% | 36% | 36% | 42% | 57% | 86% | |
| Professio | nal Development | 61% | 40% | 61% | 62% | 60% | 100% | |
| Compensation, Benefits & V | Vork/Life Balance | 59% | 75% | 45% | 72% | 66% | 93% | |
| | Facilities | 60% | 80% | 50% | 65% | 60% | 87% | |
| Policies, Resources & Efficiency | | 44% | 50% | 42% | 40% | 53% | 96% | |
| Shared Governance | | 31% | 28% | 23% | 30% | 49% | 100% | |
| Pride | | 54% | 36% | 54% | 49% | 68% | 95% | |
| Supervisors/Department Chairs | | 65% | 51% | 56% | 74% | 77% | 100% | |
| Senior Leadership | | 25% | 20% | 20% | 23% | 29% | 100% | |
| Faculty, Administration | & Staff Relations | 17% | 0 | 17% | 11% | 11% | 100% | |
| Communication | | 40% | 35% | 34% | 40% | 57% | 95% | |
| Collaboration | | 40% | 35% | 39% | 37% | 46% | 90% | |
| Fairness | | 40% | 46% | 35% | 40% | 50% | 95% | |
| Respect & Appreciation | | 40% | 35% | 38% | 40% | 45% | 79% | |
| | Survey Average | 45% | 42% | 41% | 46% | 55% | 94% | |

 $\ensuremath{^*\text{Job}}$ Category response distributions have been truncated and may not total 100%.