How to Access your East Central College Student Account

Locate your eCentral User ID

1. Go to www.eastcentral.edu, and click eCentral at the top right.

2. Click Log In from the top right.

3. Click, What’s my User ID? at the bottom left.

4. Enter your Last Name, one of the numbers below, and click Submit.
   a. SOC ID (nine digit Social Security Number) OR
   b. College ID (seven digit number) This is listed on your acceptance letter.
5. Your User ID will appear on the next page.

To reset your password:

1. Start at Step # 3 above, and click Log In at the top right.

2. This time, click What’s my Password?

3. Click, I don’t remember, reset my password.
4. Enter your Last Name, one of the numbers below, and click Submit.
   a. SOC ID (nine digit Social Security Number) OR
   b. College ID (seven digit number) This is listed on your acceptance letter.

5. The next screen gives you the ability to email a temporary password to yourself to reset the account’s password. Be sure to choose the non-ECC email address that you provided ECC during your application process to receive this information.

6. Check your email for your temporary password, and then go back to eCentral to login. That will be your login for eCentral, FalconMail, and Online Learning.

If you experience issues logging into your account, please contact the IT Help Desk at 636-584-6738.