

## How to Access your East Central College Student Account

### Locate your eCentral User ID

1. Go to [www.eastcentral.edu](http://www.eastcentral.edu), and click eCentral at the top right.



2. Click Log In from the top right.



3. Click, What's my User ID? at the bottom left.

A screenshot of the login form. It features three input fields: "User ID", "Password", and "Hint" with a checkbox. Below the form, there are two links: "What's my User ID?" and "What's my Password?".

4. Enter your Last Name, one of the numbers below, and click Submit.
  - a. SOC ID (nine digit Social Security Number) **OR**
  - b. College ID (seven digit number) This is listed on your acceptance letter.

## What's my User ID?

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

\* = Required

Last Name\*

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SOC ID #

OR

College ID

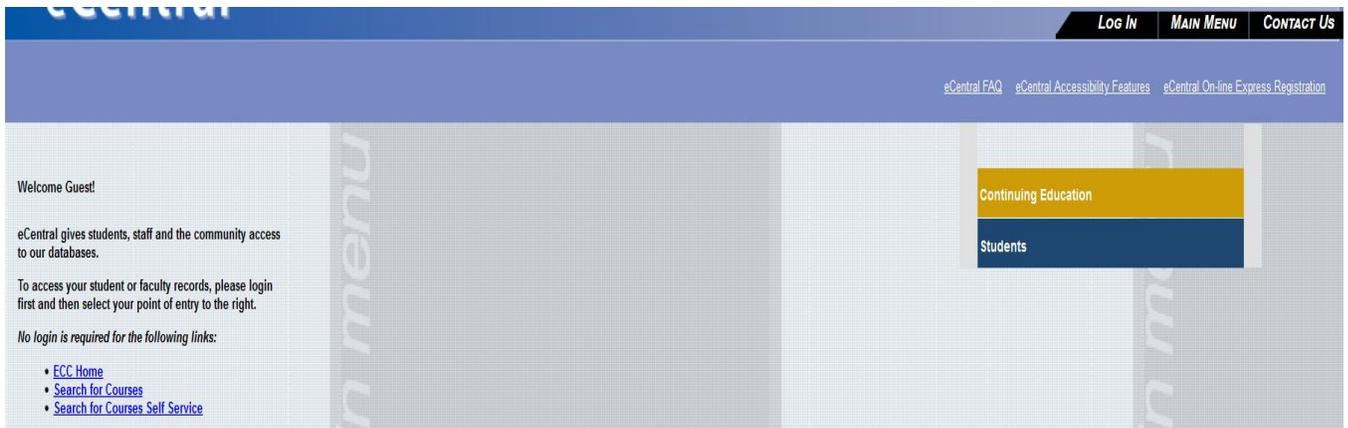
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**SUBMIT**

5. Your User ID will appear on the next page.

To reset your password:

1. Start at Step # 3 above, and click Log In at the top right.



2. This time, click What's my Password?

User ID

Password

Hint

[What's my User ID?](#)  
[What's my Password?](#)

3. Click, I don't remember, reset my password.



- [I might remember, show my password hint](#)
- [I don't remember, reset my password](#)
- [I'm new to WebAdvisor, setup my password](#)

4. Enter your Last Name, one of the numbers below, and click Submit.
  - a. SOC ID (nine digit Social Security Number) **OR**
  - b. College ID (seven digit number) This is listed on your acceptance letter.

**Reset my password**

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

\* = Required

Last Name\*

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SOC ID #

OR

College ID

**SUBMIT**

5. The next screen gives you the ability to email a temporary password to yourself to reset the account's password. Be sure to choose the non-ECC email address that you provided ECC during your application process to receive this information.

**CURRENT STUDENTS**

**Select an e-mail address**

\* = Required

Send my temporary password to this email address\*

**SUBMIT**

6. Check your email for your temporary password, and then go back to eCentral to login. That will be your login for eCentral, FalconMail, and Online Learning.

User ID

Password

Hint

[What's my User ID?](#)

[What's my Password?](#)

If you experience issues logging into your account, please contact the IT Help Desk at 636-584-6738.