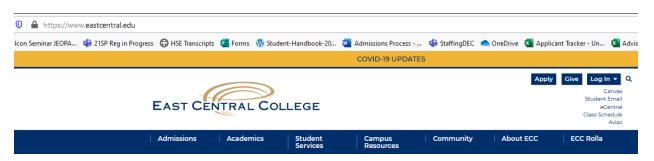
How to Access your East Central College Student Account (eCentral)

Steps to Locate your eCentral User ID:

1. Go to <u>www.eastcentral.edu</u>, and click eCentral at the top right.



2. Click Log In at the top right.

Cecentral East Central College 1964 Prairie Dell Road Union, MO 63084 (638)584-6500			Log In Main Menu Contact Us
		eCentral FAQ eCentral Acc	essibility Features eCentral On-line Express Registration
Welcome Guest!		Continuing Educa	tion
eCentral gives students, staff and the community access to our databases.		Students	
To access your student or faculty records, please login first and then select your point of entry to the right.			ž
No login is required for the following links:			
<u>ECC Home</u> <u>Search for Courses</u> <u>Search for Courses Self Service</u>			

3. Click, What's my User ID? at the bottom left.

User ID]	
Password	1	
Hint		
<u>What's my User ID?</u> <u>What's my Password?</u>		

- 4. Enter your Last Name, one of the numbers below, and click Submit.
 - a. SOC ID # (nine digit Social Security Number) OR
 - b. College ID (seven digit number). This is listed on acceptance letter.

What's my User ID? In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.
* = Required Last Name* strubberg
SOC ID # xxxxxxxxxxx
OR College ID
SUBMIT

5. Your User ID will appear on the next page.

Steps to Reset your Password:

1. Click Log In at the top right.

Ceciliai		Log In	Main Menu	Contact Us
	eCentra	I FAQ eCentral Accessibility Features	eCentral On-line Exp	ress Registration
Welcome Guest!		Continuing Education		
eCentral gives students, staff and the community access to our databases.		Students		
To access your student or faculty records, please login first and then select your point of entry to the right.			4	
No login is required for the following links:				
<u>ECC Home</u> <u>Search for Courses</u> <u>Search for Courses</u> <u>Search for Courses Self Service</u>				

2. This time, click What's my Password? at the bottom left.

	Iser ID
	Password
	lint 🗌
<u>What's my User ID?</u> <u>What's my Password</u>	

3. Click second choice, I don't remember, reset my password.

I might remember, show my password hint
I don't remember, reset my password
I'm new to WebAdvisor, setup my password

- 4. Enter your Last Name, one of the numbers below, and click Submit.
 - a. SOC ID # (nine digit Social Security Number) OR
 - b. College ID (seven digit number). This is listed on your acceptance letter.

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.	Reset my password
* = Required Last Name* strubberg	
SOC ID # xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	
	SUBMIT

 The next screen gives you the ability to email a temporary password to yourself to reset the original account password. To receive this information, please **be sure** to indicate your **non-ECC email address** that you provided to us during your application process.

CURRENT STUDENTS		
	Select an e-mail address	
* = Required Send my temporary password to this email address*		
	SUBMIT	

- 6. After you receive the email with your temporary password, bring up a **new** browser window or tab.
- 7. Go to eCentral, and click on Log In.
- 8. Type in your **User ID** and **Password** (this is the temporary password in the email you received. *Be sure not to include the period at the end of your temporary password from the email*).
 - a. On the next screen, type in your **User ID** again.
 - b. In the **Old Password field** type in your temporary password in the email you received. (*Again, do not include the period at the end of your temporary password from the email*)
 - c. In the **New Password field** create a new password.
 - d. In the **Confirm Password field** enter the same password you entered in the New Password field.
 - e. This will now be your login for eCentral, FalconMail, and ECC Online.

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If you experience issues logging into your account, *clear your browser cache and try again*. If you still need assistance, please contact the **IT Help Desk at 636-584-6738.**