How to Access your East Central College Student Account (eCentral)

Steps to Locate your eCentral User ID:

1. Go to www.eastcentral.edu, and click eCentral at the top right.

2. Click Log In at the top right.

3. Click, What’s my User ID? at the bottom left.

4. Enter your Last Name, one of the numbers below, and click Submit.
   a. SOC ID # (nine digit Social Security Number) OR
   b. College ID (seven digit number). This is listed on acceptance letter.
5. Your User ID will appear on the next page.

**Steps to Reset your Password:**

1. Click Log In at the top right.

2. This time, click What’s my Password? at the bottom left.

3. Click second choice, I don’t remember, reset my password.

4. Enter your Last Name, one of the numbers below, and click Submit.
   a. SOC ID # (nine digit Social Security Number) **OR**
   b. College ID (seven digit number). This is listed on your acceptance letter.
5. The next screen gives you the ability to email a temporary password to yourself to reset the original account password. To receive this information, please be sure to indicate your non-ECC email address that you provided to us during your application process.

6. After you receive the email with your temporary password, bring up a new browser window or tab.

7. Go to eCentral, and click on Log In.

8. Type in your User ID and Password (this is the temporary password in the email you received. Be sure not to include the period at the end of your temporary password from the email).
   a. On the next screen, type in your User ID again.
   b. In the Old Password field - type in your temporary password in the email you received. (Again, do not include the period at the end of your temporary password from the email)
   c. In the New Password field – create a new password.
   d. In the Confirm Password field – enter the same password you entered in the New Password field.
   e. This will now be your login for eCentral, FalconMail, and ECC Online.

If you experience issues logging into your account, clear your browser cache and try again. If you still need assistance, please contact the IT Help Desk at 636-584-6738.