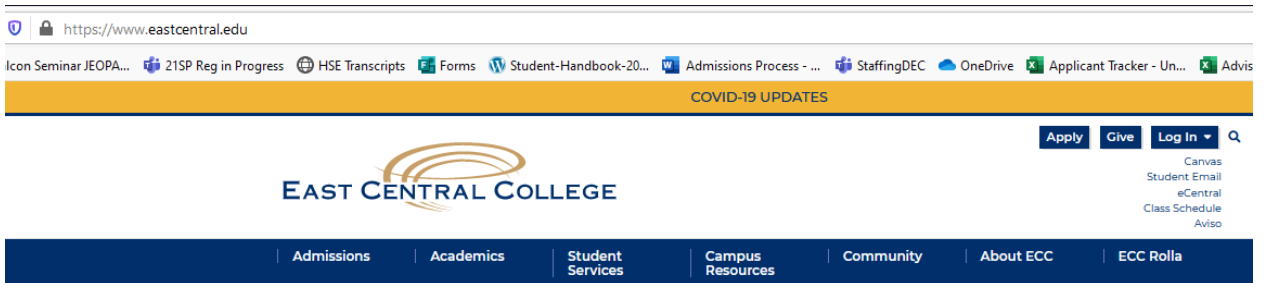


How to Access your East Central College Student Account (eCentral)

Steps to Locate your eCentral User ID:

1. Go to www.eastcentral.edu, and click eCentral at the top right.



2. Click Log In at the top right.



3. Click, What's my User ID? at the bottom left.



4. Enter your Last Name, one of the numbers below, and click Submit.
 - a. SOC ID # (nine digit Social Security Number) **OR**
 - b. College ID (seven digit number). This is listed on acceptance letter.

What's my User ID?

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

* = Required

Last Name*

SOC ID #

OR

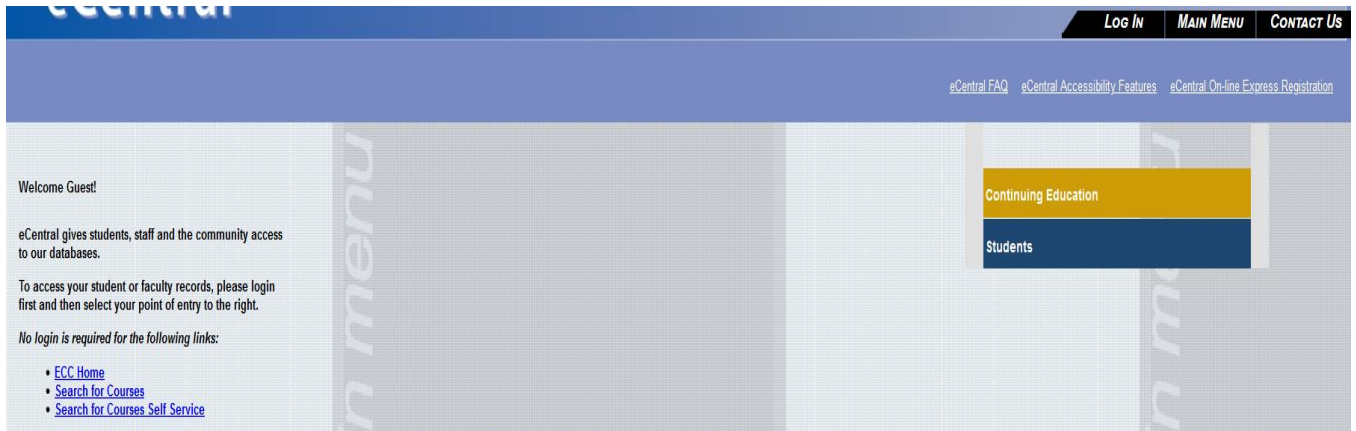
College ID

SUBMIT

5. Your User ID will appear on the next page.

Steps to Reset your Password:

1. Click Log In at the top right.



2. This time, click What's my Password? at the bottom left.

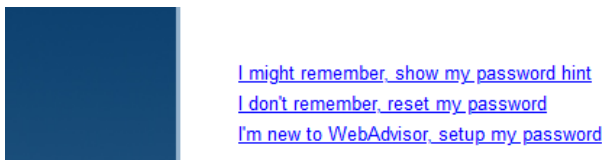
User ID

Password

Hint

[What's my User ID?](#)
[What's my Password?](#)

3. Click second choice, I don't remember, reset my password.



4. Enter your Last Name, one of the numbers below, and click Submit.

- SOC ID # (nine digit Social Security Number) **OR**
- College ID (seven digit number). This is listed on your acceptance letter.

Reset my password

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

* = Required

Last Name*

SOC ID #

OR

College ID

- The next screen gives you the ability to email a temporary password to yourself to reset the original account password. To receive this information, please **be sure** to indicate your **non-ECC email address** that you provided to us during your application process.

Select an e-mail address

* = Required

Send my temporary password to this email address*

- After you receive the email with your temporary password, bring up a **new** browser window or tab.
- Go to **eCentral**, and click on **Log In**.
- Type in your **User ID** and **Password** (this is the temporary password in the email you received. **Be sure not to include the period at the end of your temporary password from the email**).
 - On the next screen, type in your **User ID** again.
 - In the **Old Password field** - type in your temporary password in the email you received. (*Again, do **not** include the period at the end of your temporary password from the email*)
 - In the **New Password field** – create a new password.
 - In the **Confirm Password field** – enter the same password you entered in the New Password field.
 - This will now be your login for eCentral, FalconMail, and ECC Online.

User ID

Password

Hint

[What's my User ID?](#)
[What's my Password?](#)

If you experience issues logging into your account, **clear your browser cache and try again**.
 If you still need assistance, please contact the **IT Help Desk at 636-584-6738**.