
Section 9

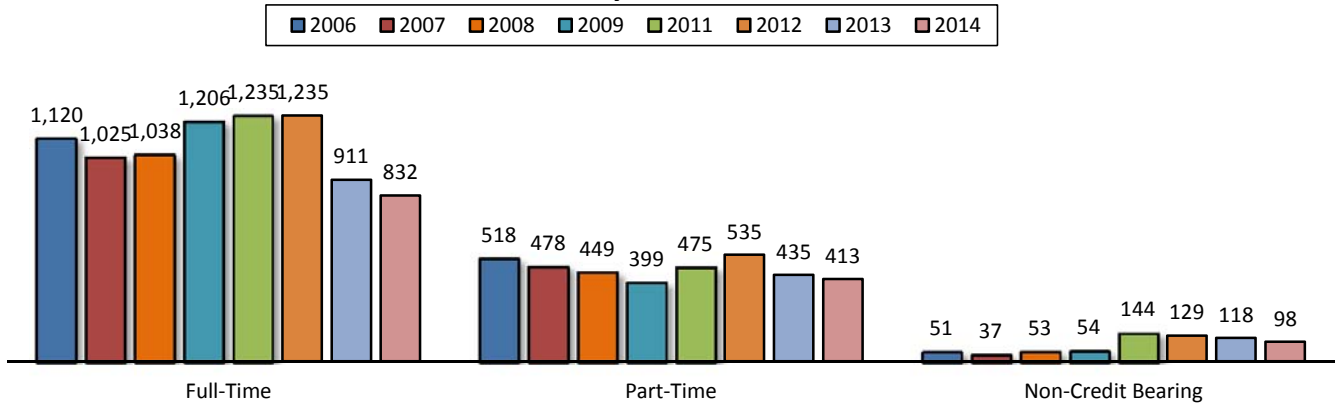
The Learning Center

9.1 Fall Learning Center Visitor Characteristics

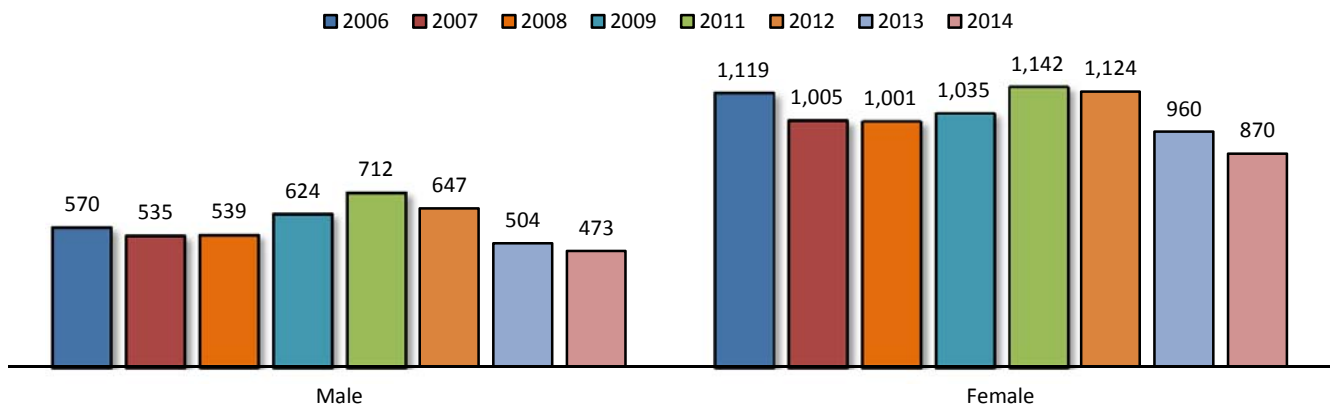
| | 2006 | 2007 | 2008 | 2009 | 2011 | 2012 | 2013 | 2014 | % Change | |
|----------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-----------|-----------|
| | | | | | | | | | 2006-2014 | 2013-2014 |
| Full-Time Total | 1,120 | 1,025 | 1,038 | 1,206 | 1,235 | 1,107 | 911 | 832 | -25.7% | -8.7% |
| Male | 414 | 396 | 391 | 493 | 507 | 421 | 355 | 332 | -19.8% | -6.5% |
| Female | 706 | 629 | 647 | 713 | 728 | 686 | 556 | 500 | -29.2% | -10.1% |
| Part-Time Total | 518 | 478 | 449 | 399 | 475 | 535 | 435 | 413 | -20.3% | -5.1% |
| Male | 142 | 123 | 135 | 111 | 145 | 179 | 109 | 115 | -19.0% | 5.5% |
| Female | 376 | 355 | 314 | 288 | 330 | 356 | 326 | 298 | -20.7% | -8.6% |
| Non-Credit Bearing Total* | 51 | 37 | 53 | 54 | 144 | 129 | 118 | 98 | 92.2% | -16.9% |
| Male | 14 | 16 | 13 | 20 | 60 | 47 | 40 | 26 | 85.7% | -35.0% |
| Female | 37 | 21 | 40 | 34 | 84 | 82 | 78 | 72 | 94.6% | -7.7% |
| Total Visitors | 1,689 | 1,540 | 1,540 | 1,659 | 1,854 | 1,771 | 1,464 | 1,343 | -20.5% | -8.3% |
| Total Male | 570 | 535 | 539 | 624 | 712 | 647 | 504 | 473 | -17.0% | -6.2% |
| Total Female | 1,119 | 1,005 | 1,001 | 1,035 | 1,142 | 1,124 | 960 | 870 | -22.3% | -9.4% |

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



Visitors by Gender



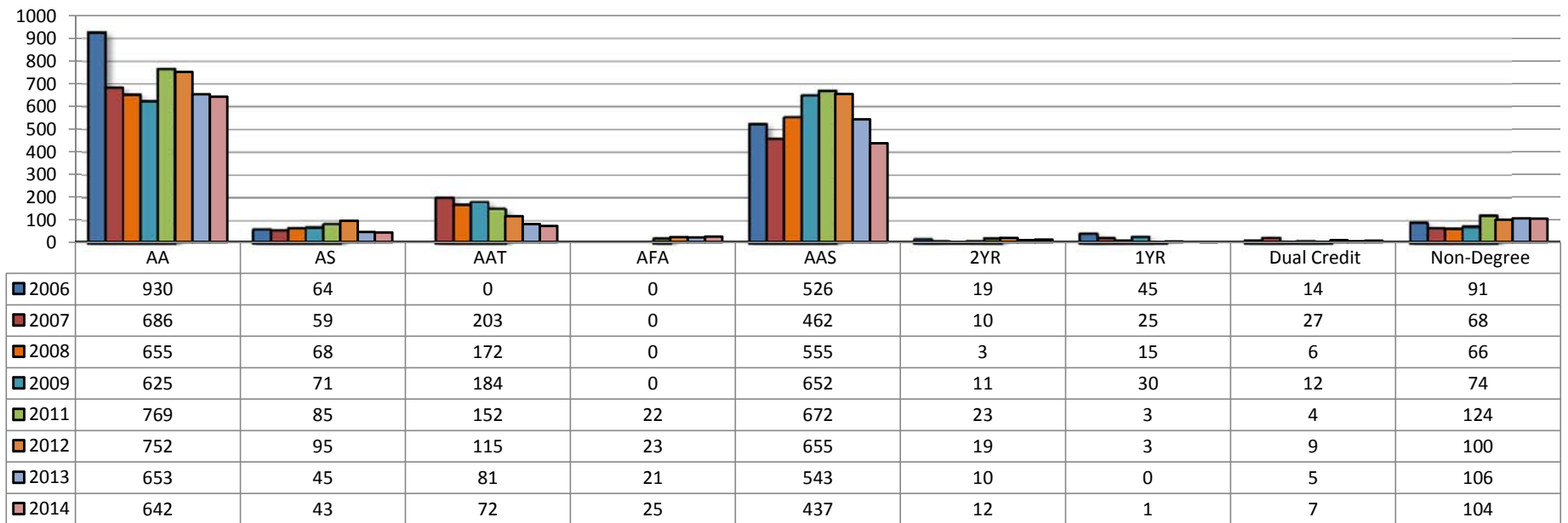
Source: TutorTrac

Note: incomplete data for 2010 due to building renovation

9.2 Fall Learning Center Visitor Degree Type

| | 2006 | 2007 | 2008 | 2009 | 2011 | 2012 | 2013 | 2014 | % Change | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|
| | | | | | | | | | 2006-2014 | 2013-2014 |
| AA | 930 | 686 | 655 | 625 | 769 | 752 | 653 | 642 | -31.0% | -1.7% |
| AS | 64 | 59 | 68 | 71 | 85 | 95 | 45 | 43 | -32.8% | -4.4% |
| AAT | na | 203 | 172 | 184 | 152 | 115 | 81 | 72 | na | -11.1% |
| AFA | na | na | na | na | 22 | 23 | 21 | 25 | na | 19.0% |
| AAS | 526 | 462 | 555 | 652 | 672 | 655 | 543 | 437 | -16.9% | -19.5% |
| Certificate of Achievement (2-Yr. Cert.) | 19 | 10 | 3 | 11 | 23 | 19 | 10 | 12 | -36.8% | 20.0% |
| Certificate of Specialization (1-Yr. Cert.) | 45 | 25 | 15 | 30 | 3 | 3 | 0 | 1 | -97.8% | na |
| Dual Credit | 14 | 27 | 6 | 12 | 4 | 9 | 5 | 7 | -50.0% | 40.0% |
| Non-Degree Seeking/Unknown | 91 | 68 | 66 | 74 | 124 | 100 | 106 | 104 | 14.3% | -1.9% |
| Total | 1,689 | 1,540 | 1,540 | 1,659 | 1,854 | 1,771 | 1,464 | 1,343 | -20.5% | -8.3% |

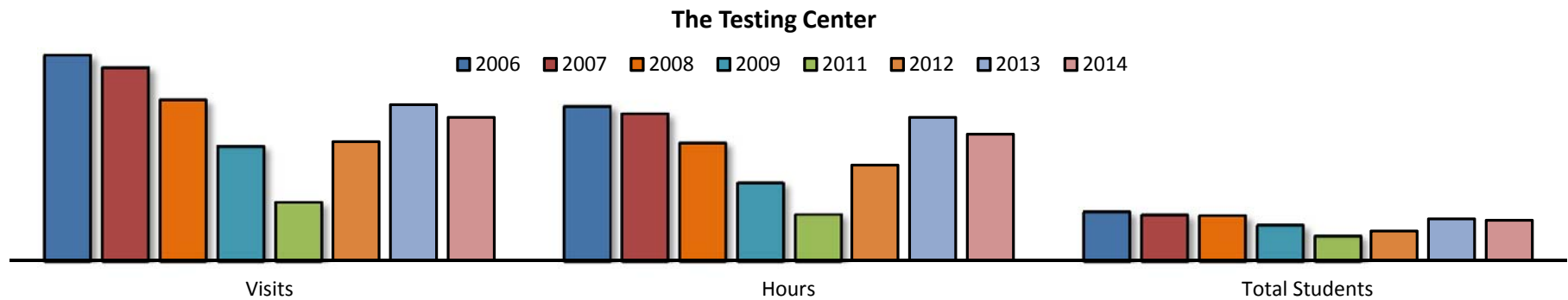
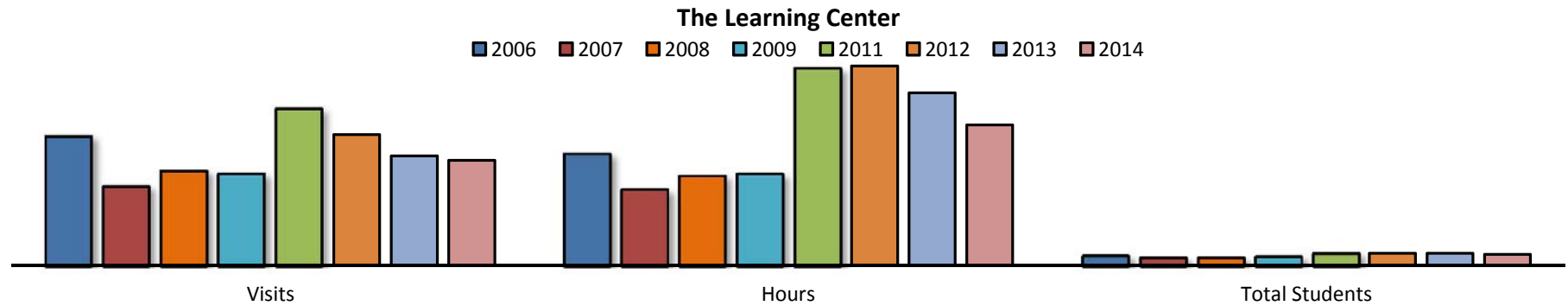
Visitors by Degree Type



9.3 Fall Usage by Service Area

| | 2006 | 2007 | 2008 | 2009 | 2011 | 2012 | 2013 | 2014 | % Change | |
|--------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | | | | | | | | | 2006-2014 | 2013-2014 |
| The Learning Center | | | | | | | | | | |
| Visits | 15,833 | 9,744 | 11,659 | 11,266 | 19,233 | 15,993 | 13,404 | 12,870 | -18.7% | -4.0% |
| Hours | 13,711 | 9,355 | 11,026 | 11,244 | 24,146 | 24,391 | 21,109 | 17,183 | 25.3% | -18.6% |
| Total Students | 1,296 | 1,028 | 1,052 | 1,211 | 1,600 | 1,464 | 1,464 | 1,343 | 3.6% | -8.3% |
| The Testing Center | | | | | | | | | | |
| Visits | 5,283 | 4,971 | 4,141 | 2,945 | 1,511 | 3,045 | 4,001 | 3,673 | -30.5% | -8.2% |
| Hours | 3,980 | 3,777 | 3,032 | 2,015 | 1,203 | 2,441 | 3,671 | 3,241 | -18.6% | -11.7% |
| Total Students | 1,267 | 1,192 | 1,171 | 929 | 649 | 749 | 1,064 | 1,029 | -18.8% | -3.3% |
| Total Unduplicated Headcount* | 1689 | 1540 | 1540 | 1659 | 1854 | 1771 | 2023 | 1880 | 11.3% | -7.1% |

*Unduplicated students using any of the above areas/services



9.4 Fall 2014 Learning Center Service Usage by Subject Area

| Course Description | The Learning Center | | | Testing Center | | |
|-------------------------------|---------------------|---------------|----------------|-----------------|--------------|----------------|
| | Hours | Visits | Avg Time Spent | Hours | Visits | Avg Time Spent |
| AC Accounting | 301.52 | 214 | 1.41 | 39.94 | 44 | 0.91 |
| AI HVAC | 0.42 | 1 | 0.42 | 5.15 | 22 | 0.23 |
| AN Anthropology | 27.20 | 20 | 1.36 | | | |
| AR Art | 248.03 | 203 | 1.22 | 2.88 | 3 | 0.96 |
| BI Biology | 452.98 | 225 | 2.01 | 39.56 | 46 | 0.86 |
| BMT Business Management Tech | 7.92 | 5 | 1.58 | | | |
| BT Business Technology | 13.78 | 5 | 2.76 | | | |
| BU Business | 227.31 | 166 | 1.37 | 12.49 | 19 | 0.66 |
| CH Chemistry | 758.45 | 493 | 1.54 | 26.11 | 22 | 1.19 |
| CJ Criminal Justice | 16.49 | 15 | 1.10 | 26.68 | 41 | 0.65 |
| CS Computer Info Systems | 1,352.62 | 771 | 1.75 | 3.32 | 4 | 0.83 |
| CT Comm., Media & Theatre | 516.31 | 386 | 1.34 | 14.61 | 23 | 0.64 |
| CUL Culinary Arts/Hospitality | 19.66 | 8 | 2.46 | | | |
| CV Civilization | 23.93 | 13 | 1.84 | 6.90 | 6 | 1.15 |
| EC Economics | 79.98 | 32 | 2.50 | 7.44 | 8 | 0.93 |
| ED Education | 59.39 | 33 | 1.80 | 0.93 | 1 | 0.93 |
| EG Pre-Engineering | 20.73 | 25 | 0.83 | 20.84 | 16 | 1.30 |
| EM EMT/Paramedic | 10.13 | 10 | 1.01 | 9.98 | 11 | 0.91 |
| EN English | 2,422.22 | 1,776 | 1.36 | 65.55 | 78 | 0.84 |
| ES Environmental Science | 26.42 | 21 | 1.26 | 6.17 | 7 | 0.88 |
| FR French | 3.32 | 1 | 3.32 | | | |
| FS Student Success | 665.97 | 600 | 1.11 | 5.55 | 6 | 0.93 |
| GD Graphic Design | 12.84 | 13 | 0.99 | | | |
| GL Geology | 24.02 | 20 | 1.20 | 7.53 | 9 | 0.84 |
| HI History | 292.83 | 169 | 1.73 | 47.48 | 53 | 0.90 |
| HIM Health Information Mgt. | 176.14 | 99 | 1.78 | | | |
| HS Health Science | 61.26 | 29 | 2.11 | 17.88 | 22 | 0.81 |
| IE Industrial Engineering | 2.15 | 5 | 0.43 | | | |
| MA Precision Machining | 2.35 | 4 | 0.59 | | | |
| MDA Medical Assistant | 28.06 | 18 | 1.56 | | | |
| MT Mathematics | 3,444.21 | 2,852 | 1.21 | 2,019.25 | 2,430 | 0.83 |
| MU Music | 116.91 | 96 | 1.22 | | | |
| NR Nursing | 38.36 | 15 | 2.56 | 1.71 | 1 | 1.71 |
| OT ⁽¹⁾ Other | 4,820.52 | 3,863 | 1.94 | 5.52 | 3 | 1.84 |
| PE Physical Education | 191.44 | 158 | 1.21 | | | |
| PH Physics/Physical Science | 21.93 | 18 | 1.22 | 129.51 | 175 | 0.74 |
| PR Philosophy and Religion | 37.27 | 27 | 1.38 | 14.38 | 19 | 0.76 |
| PS Political Science | 119.43 | 86 | 1.39 | 20.46 | 32 | 0.64 |
| PY Psychology | 319.14 | 211 | 1.51 | 38.52 | 59 | 0.65 |
| RC Respiratory Care | 1.29 | 1 | 1.29 | | | |
| SC Science (Lab Safety) | 12.54 | 4 | 3.14 | | | |
| SO Sociology | 153.39 | 112 | 1.37 | 32.91 | 52 | 0.63 |
| SP Spanish | 52.49 | 47 | 1.12 | 30.56 | 49 | 0.62 |
| Total | 17,183.35 | 12,870 | 66.30 | 2,659.81 | 3,261 | 25.77 |

Source: TutorTrac

⁽¹⁾ Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2014 (Based on Total Hours & Total Visits)

