
Section 9

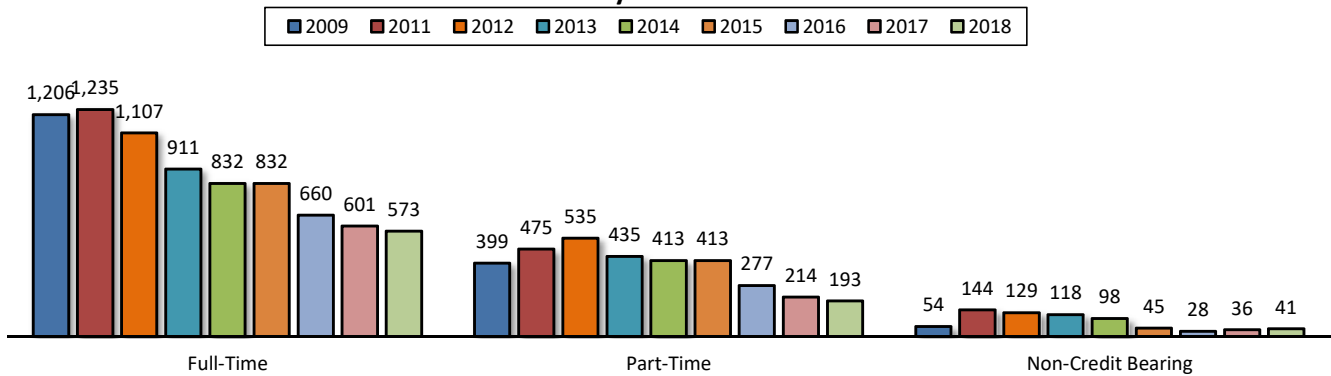
The Learning Center

9.1 Fall Learning Center Visitor Characteristics

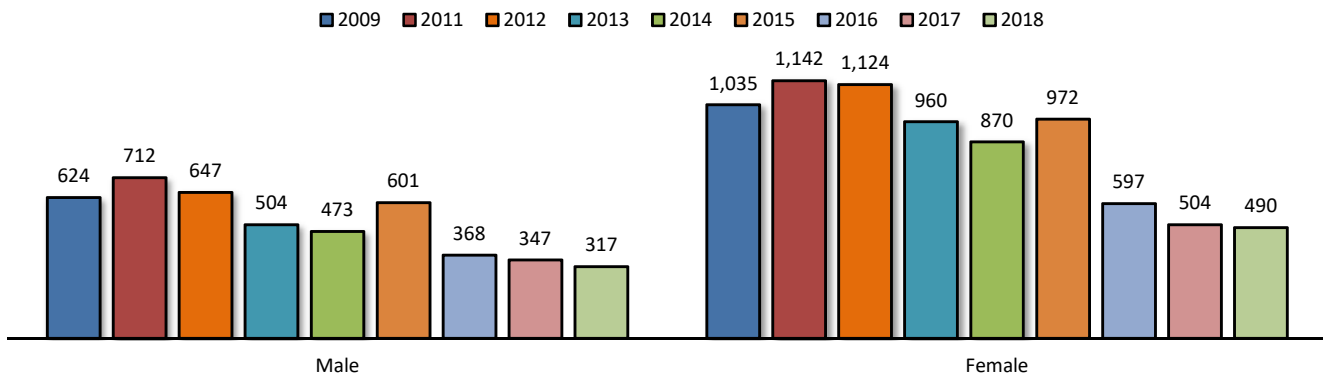
	2009	2011	2012	2013	2014	2015	2016	2017	2018	% Change	
										2009-2018	2017-2018
Full-Time Total	1,206	1,235	1,107	911	832	1,115	660	601	573	-52.5%	-4.7%
Male	493	507	421	355	332	447	263	251	250	-49.3%	-0.4%
Female	713	728	686	556	500	668	397	350	323	-54.7%	-7.7%
Part-Time Total	399	475	535	435	413	413	277	214	193	-51.6%	-9.8%
Male	111	145	179	109	115	133	94	80	51	-54.1%	-36.3%
Female	288	330	356	326	298	280	183	134	142	-50.7%	6.0%
Non-Credit Bearing Total*	54	144	129	118	98	45	28	36	41	-24.1%	13.9%
Male	20	60	47	40	26	21	11	16	16	-20.0%	0.0%
Female	34	84	82	78	72	24	17	20	25	-26.5%	25.0%
Total Visitors	1,659	1,854	1,771	1,464	1,343	1,573	965	851	807	-51.4%	-5.2%
Total Male	624	712	647	504	473	601	368	347	317	-49.2%	-8.6%
Total Female	1,035	1,142	1,124	960	870	972	597	504	490	-52.7%	-2.8%

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



Visitors by Gender



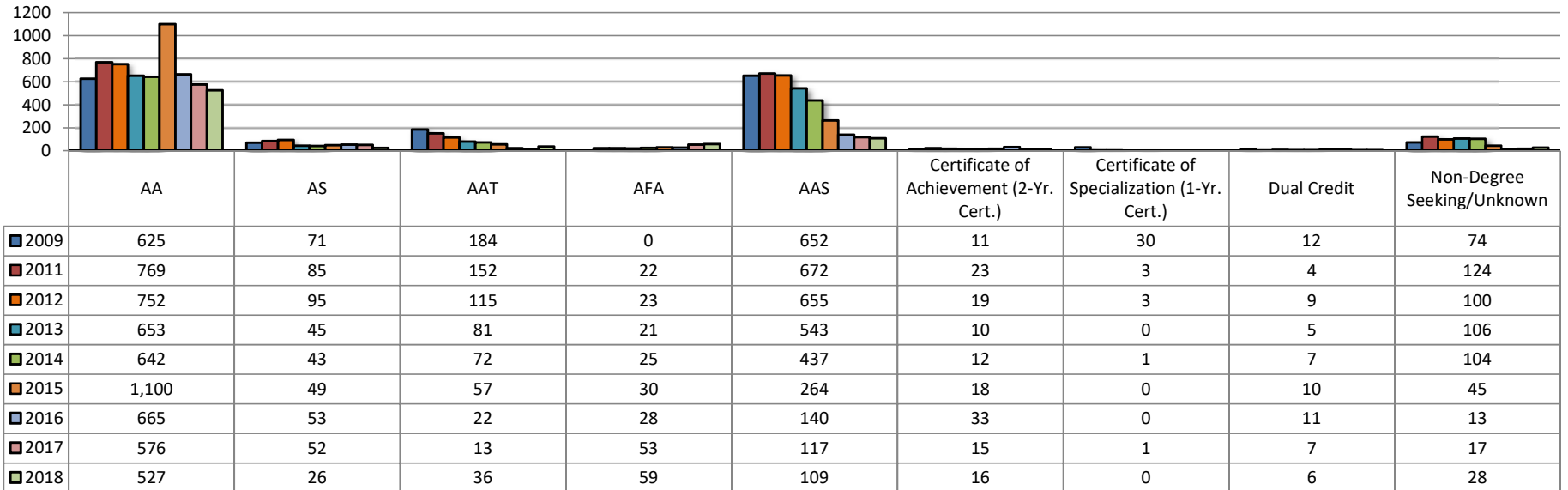
Source: TutorTrac

Note: incomplete data for 2010 due to building renovation

9.2 Fall Learning Center Visitor Degree Type

	2009	2011	2012	2013	2014	2015	2016	2017	2018	% Change	
										2009-2018	2017-2018
AA	625	769	752	653	642	1,100	665	576	527	-15.7%	-8.5%
AS	71	85	95	45	43	49	53	52	26	-63.4%	-50.0%
AAT	184	152	115	81	72	57	22	13	36	-80.4%	176.9%
AFA	na	22	23	21	25	30	28	53	59	na	11.3%
AAS	652	672	655	543	437	264	140	117	109	-83.3%	-6.8%
Certificate of Achievement (2-Yr. Cert.)	11	23	19	10	12	18	33	15	16	45.5%	6.7%
Certificate of Specialization (1-Yr. Cert.)	30	3	3	0	1	0	0	1	0	-100.0%	-100.0%
Dual Credit	12	4	9	5	7	10	11	7	6	-50.0%	-14.3%
Non-Degree Seeking/Unknown	74	124	100	106	104	45	13	17	28	-62.2%	64.7%
Total	1,659	1,854	1,771	1,464	1,343	1,573	965	851	807	-51.4%	-5.2%

Visitors by Degree Type



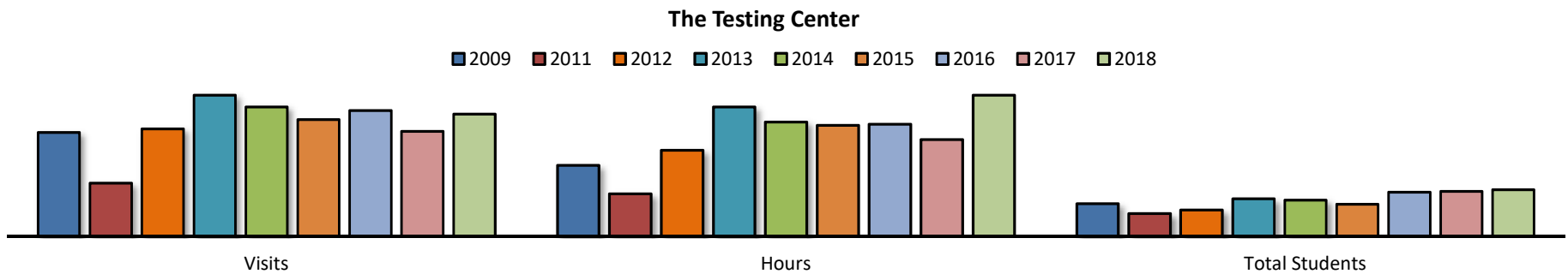
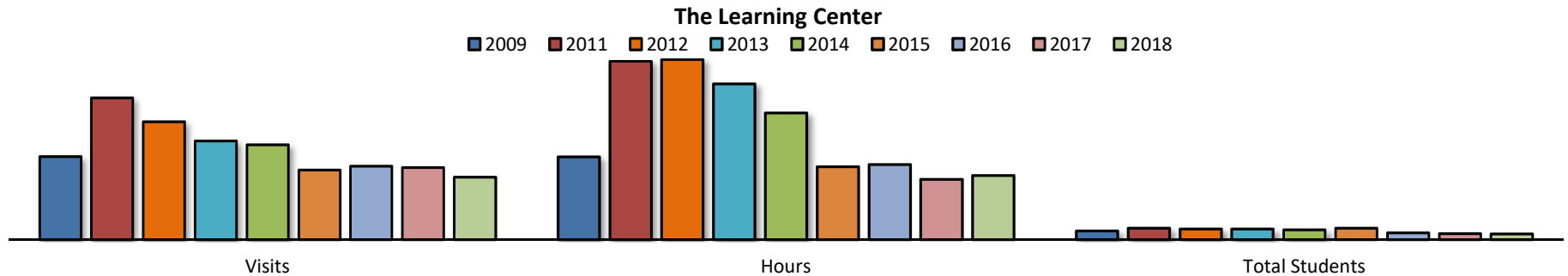
Source: TutorTrac

Note: incomplete data for 2010 due to building renovation

9.3 Fall Usage by Service Area

	2009	2011	2012	2013	2014	2015	2016	2017	2018	% Change	
										2009-2018	2017-2018
The Learning Center											
Visits	11,266	19,233	15,993	13,404	12,870	9,452	9,963	9,782	8,501	-24.5%	-13.1%
Hours	11,244	24,146	24,391	21,109	17,183	9,886	10,210	8,205	8,724	-22.4%	6.3%
Total Students	1,211	1,600	1,464	1,464	1,343	1,573	965	853	807	-33.4%	-5.4%
The Testing Center											
Visits	2,945	1,511	3,045	4,001	3,673	3,309	3,568	2,977	3,468	17.8%	16.5%
Hours	2,015	1,203	2,441	3,671	3,241	3,152	3,181	2,746	4,006	98.8%	45.9%
Total Students	929	649	749	1,064	1,029	910	1,254	1,275	1,319	42.0%	3.5%
Total Unduplicated Headcount*	1659	1854	1771	2023	1880	2125	1734	1681	1642	-1.0%	-2.3%

*Unduplicated students using any of the above areas/services



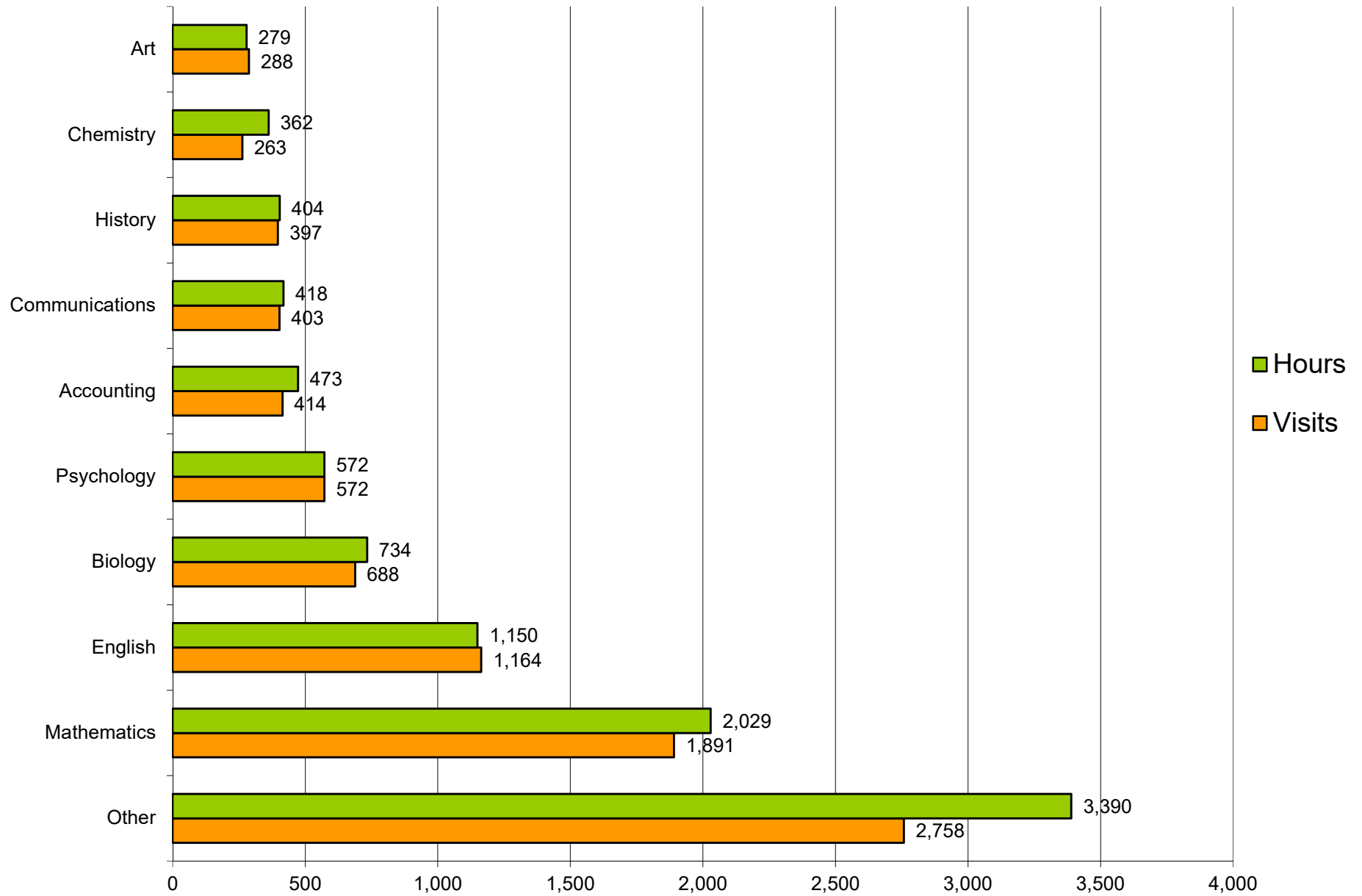
9.4 Fall 2018 Learning Center Service Usage by Subject Area

Course Description	The Learning Center			Testing Center		
	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent
ACC Accounting	97.74	107	0.91	375.15	307	1.22
AGR Agriculture	8.46	11	0.77	3.65	2	1.83
ANT Anthropology	7.65	5	1.53	0.05	2	0.02
ART Art	220.66	236	0.93	58.05	52	1.12
BIO Biology	547.69	436	1.26	186.00	252	0.74
BUS Business	112.94	126	0.90	51.03	62	0.82
CHM Chemistry	324.76	237	1.37	37.15	26	1.43
CIS Computer Info Systems	19.12	27	0.71	63.74	79	0.81
CIV Civilization	21.77	10	2.18	20.46	25	0.82
COL Student Success	241.27	250	0.97	6.67	21	0.32
COM Communications	326.89	335	0.98	90.90	68	1.34
CUL Culinary	11.79	10	1.18	1.82	1	1.82
ECO Economics	42.14	47	0.90	23.24	26	0.89
EDU Education	62.94	50	1.26	6.75	6	1.13
EMS Emergency Medical Services	2.81	11	0.26	1.31	3	0.44
ENG English	957.01	1,021	0.94	192.95	143	1.35
EVR Environmental Science	11.46	13	0.88	71.76	80	0.90
GEO Geology	14.85	21	0.71	120.16	136	0.88
HIM Health Information Mgt.	1.24	5	0.25	89.29	78	1.14
HSC Health Science	24.37	30	0.81	96.17	111	0.87
HST History	299.68	280	1.07	104.51	117	0.89
HVC HVAC	0.00	0	0.00	20.18	19	1.06
IET Industrial Engineering Tech	0.09	5	0.02	8.81	8	1.10
MDA Medical Assistant	0.55	4	0.14	6.17	6	1.03
MTH Mathematics	1,419.13	1,339	1.06	610.11	552	1.11
MUS Music	128.86	104	1.24	23.72	28	0.85
NUR Nursing	40.20	51	0.79	2.65	3	0.88
OT(1) Other	2,263.26	2,212	1.02	1,126.68	546	2.06
PED Physical Education	174.65	172	1.02	41.06	65	0.63
PHL Philosophy	89.07	88	1.01	92.91	102	0.91
PHY Physics	229.12	186	1.23	33.46	26	1.29
PSC Political Science	115.44	123	0.94	70.90	59	1.20
PSY Psychology	414.51	382	1.09	157.54	190	0.83
REL Religion	13.02	14	0.93	1.62	2	0.81
SOC Sociology	138.89	118	1.18	104.54	167	0.63
SPN Spanish	37.73	38	0.99	104.41	98	1.07
Total	8,421.76	8,104	33.43	4,005.57	3,468	36.24

Source: TutorTrac

⁽¹⁾ Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2018 (Based on Total Hours & Total Visits)



9.6 Fall 2018 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Learning Center Visits				
Accuplacer Prep-English	9	9	6.0	0.1%
Accuplacer Prep-Math	3	3	3.5	0.0%
Computer Use	457	2,490	2318.2	29.3%
Facilitated Study Group	120	122	87.2	1.4%
Online Tutoring	110	239	175.9	2.8%
Other	214	1,792	1932.4	21.1%
Study	263	2,727	3120.3	32.1%
Tutoring	296	1,091	1055.0	12.8%
Not Specified	24	28	24.4	0.3%
Total:		8501	8722.9	
Testing Center Visits				
CLEP	4	4	7.1	0.1%
Final	402	537	530.1	15.5%
HESI/A2	59	68	217.1	2.0%
HiSET	71	128	311.7	3.7%
Midterm	105	122	109.3	3.5%
MOGEA	32	37	97.0	1.1%
Pearson Vue	122	164	294.6	4.7%
Placement Test	63	64	98.8	1.8%
Placement Test-Paid	5	5	5.2	0.1%
Placement Test-Retake	7	8	9.5	0.2%
Proctored Test	14	35	45.9	1.0%
Reading Challenge	1	1	0.7	0.0%
Test	896	2,295	2277.9	66.2%
Total:		3,468	4004.9	

9.7 Fall 2018 Usage by Date and Time

Learning Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins
7:00AM - 7:59AM	75	85	67	56	12	0	295
8:00AM - 8:59AM	183	231	195	161	36	0	806
9:00AM - 9:59AM	360	359	375	247	70	0	1411
10:00AM - 10:59AM	414	493	416	312	70	0	1705
11:00AM - 11:59AM	263	293	270	238	52	0	1116
12:00PM - 12:59PM	277	305	274	168	38	0	1062
1:00PM - 1:59PM	234	271	206	174	20	0	905
2:00PM - 2:59PM	109	131	107	89	2	0	438
3:00PM - 3:59PM	116	78	97	55	1	0	347
4:00PM - 4:59PM	65	81	44	36	0	0	226
5:00PM - 5:59PM	31	15	24	21	0	0	91
6:00PM - 7:00PM	35	25	27	12	0	0	99
Total Logins:	2162	2367	2102	1569	301	0	8501
Total Hours:	2004.71	2621.29	2077.97	1674.85	344.48	0	

Testing Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins
7:00AM - 7:59AM	24	16	21	15	35	0	111
8:00AM - 8:59AM	58	46	45	47	77	0	273
9:00AM - 9:59AM	57	83	81	36	69	40	366
10:00AM - 10:59AM	70	82	78	61	76	20	387
11:00AM - 11:59AM	85	112	87	73	80	23	460
12:00PM - 12:59PM	86	102	94	57	91	13	443
1:00PM - 1:59PM	89	108	64	58	3	0	322
2:00PM - 2:59PM	70	91	74	52	0	0	287
3:00PM - 3:59PM	68	96	57	56	0	0	277
4:00PM - 4:59PM	60	96	63	67	0	0	286
5:00PM - 5:59PM	43	69	46	39	0	0	197
6:00PM - 7:00PM	15	19	16	9	0	0	59
Total Logins:	725	920	726	570	431	96	3468
Total Hours:	863.6	1022.89	856.37	616.96	539.13	106.59	

Source: TutorTrac