
Section 9

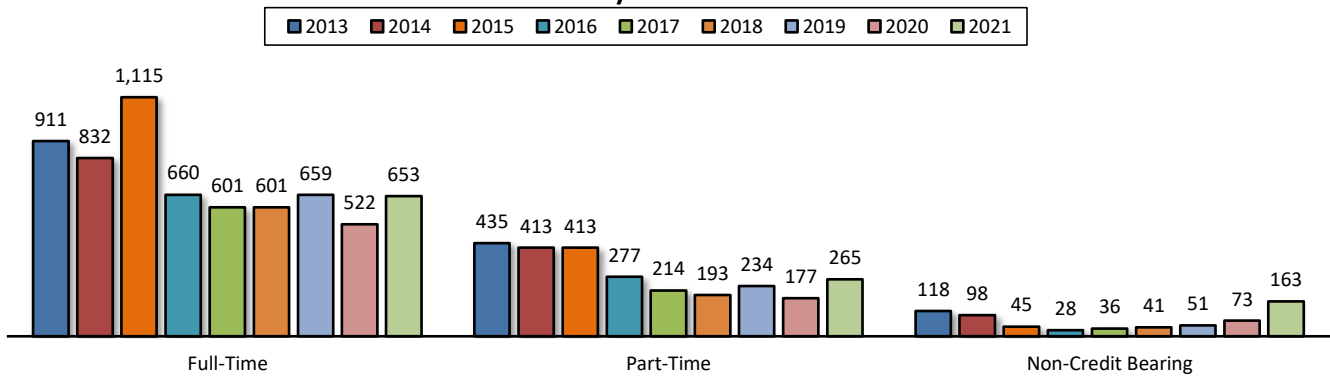
The Learning Center

9.1 Fall Learning Center Visitor Characteristics

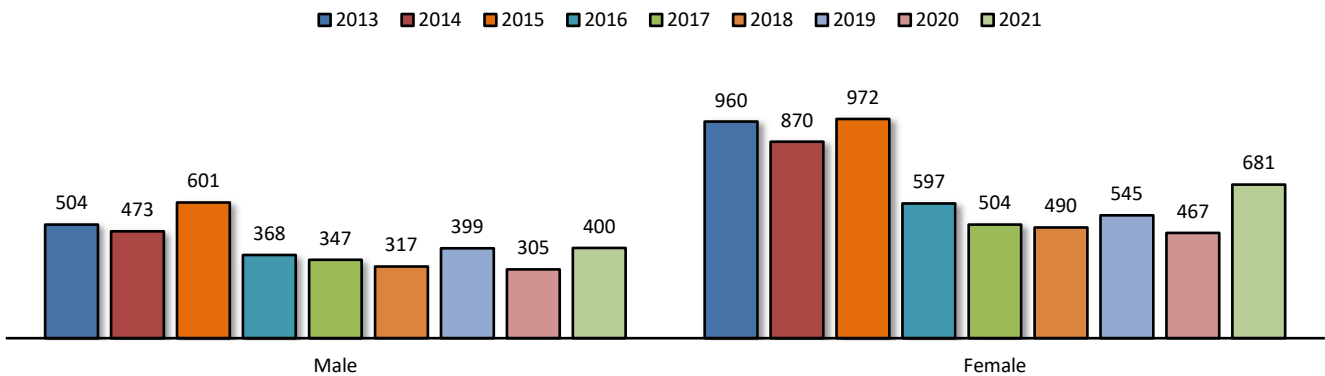
	2013	2014	2015	2016	2017	2018	2019	2020	2021	% Change	
										2013-2021	2020-2021
Full-Time Total	911	832	1,115	660	601	573	659	522	653	-28.3%	25.1%
Male	355	332	447	263	251	250	307	220	266	-25.1%	20.9%
Female	556	500	668	397	350	323	352	302	387	-30.4%	28.1%
Part-Time Total	435	413	413	277	214	193	234	177	265	-39.1%	49.7%
Male	109	115	133	94	80	51	69	54	76	-30.3%	40.7%
Female	326	298	280	183	134	142	165	123	189	-42.0%	53.7%
Non-Credit Bearing Total*	118	98	45	28	36	41	51	73	163	38.1%	123.3%
Male	40	26	21	11	16	16	23	31	58	45.0%	87.1%
Female	78	72	24	17	20	25	28	42	105	34.6%	150.0%
Total Visitors	1,464	1,343	1,573	965	851	807	944	772	1,081	-26.2%	40.0%
Total Male	504	473	601	368	347	317	399	305	400	-20.6%	31.1%
Total Female	960	870	972	597	504	490	545	467	681	-29.1%	45.8%

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



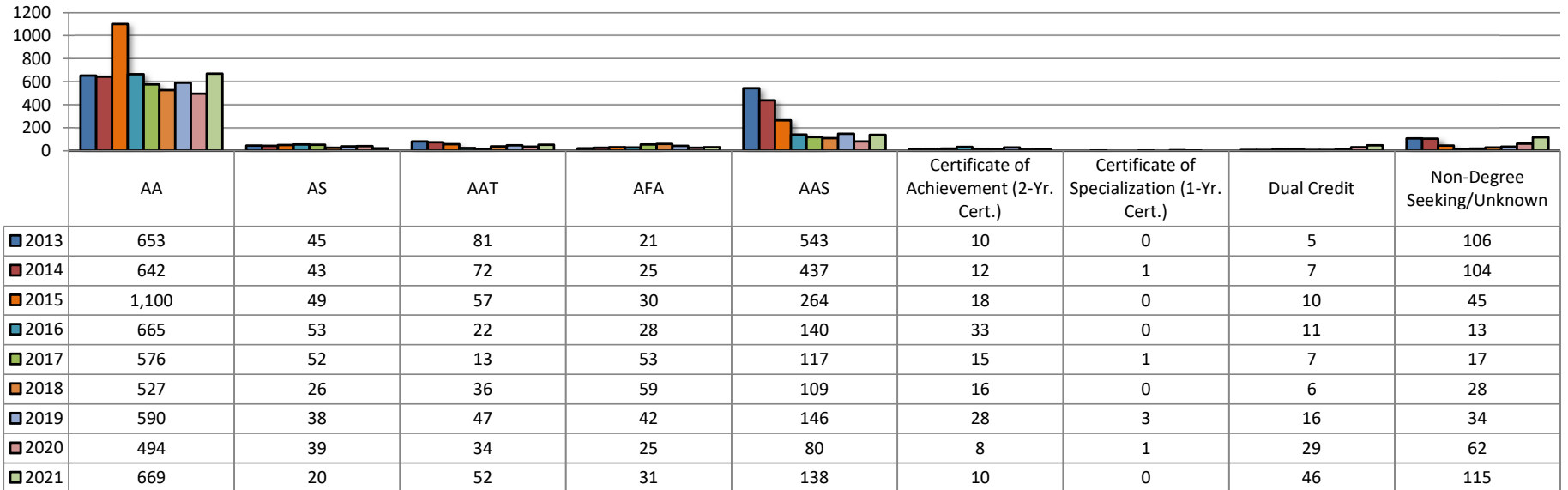
Visitors by Gender



9.2 Fall Learning Center Visitor Degree Type

	2013	2014	2015	2016	2017	2018	2019	2020	2021	% Change	
										2013-2021	2020-2021
AA	653	642	1,100	665	576	527	590	494	669	2.5%	35.4%
AS	45	43	49	53	52	26	38	39	20	-55.6%	-48.7%
AAT	81	72	57	22	13	36	47	34	52	-35.8%	52.9%
AFA	21	25	30	28	53	59	42	25	31	47.6%	24.0%
AAS	543	437	264	140	117	109	146	80	138	-74.6%	72.5%
Certificate of Achievement (2-Yr. Cert.)	10	12	18	33	15	16	28	8	10	0.0%	25.0%
Certificate of Specialization (1-Yr. Cert.)	0	1	0	0	1	0	3	1	0	na	-100.0%
Dual Credit	5	7	10	11	7	6	16	29	46	820.0%	58.6%
Non-Degree Seeking/Unknown	106	104	45	13	17	28	34	62	115	8.5%	85.5%
Total	1,464	1,343	1,573	965	851	807	944	772	1,081	-26.2%	40.0%

Visitors by Degree Type

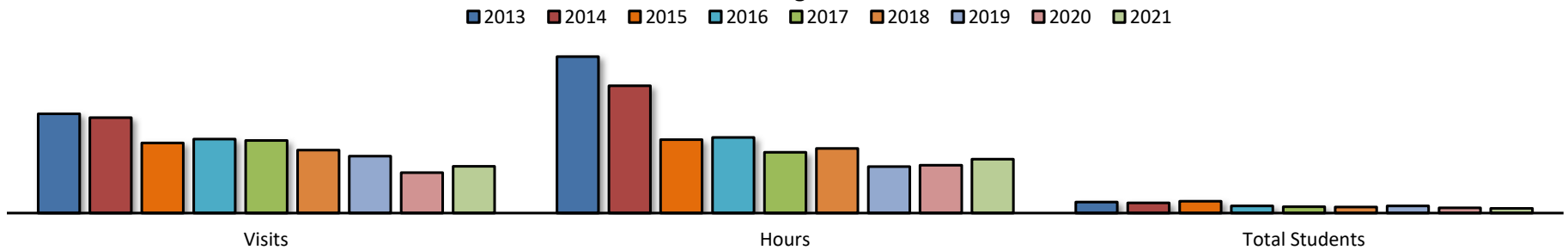


9.3 Fall Usage by Service Area

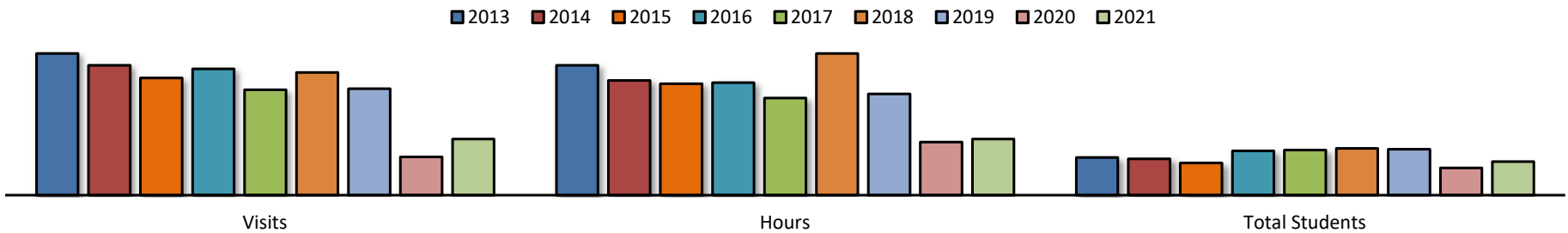
	2013	2014	2015	2016	2017	2018	2019	2020	2021	% Change	
										2013-2021	2020-2021
The Learning Center											
Visits	13,404	12,870	9,452	9,963	9,782	8,501	7,686	5,458	6,289	-53.1%	15.2%
Hours	21,109	17,183	9,886	10,210	8,205	8,724	6,254	6,464	7,252	-65.6%	12.2%
Total Students	1,464	1,343	1,573	965	853	807	945	708	636	-56.6%	-10.2%
The Testing Center											
Visits	4,001	3,673	3,309	3,568	2,977	3,468	3,009	1,082	1,586	-60.4%	46.6%
Hours	3,671	3,241	3,152	3,181	2,746	4,006	2,859	1,501	1,589	-56.7%	5.9%
Total Students	1,064	1,029	910	1,254	1,275	1,319	1,299	773	948	-10.9%	22.6%
Total Unduplicated Headcount*	2023	1880	2125	1734	1681	1642	1725	1239	1320	-34.8%	6.5%

*Unduplicated students using any of the above areas/services

The Learning Center



The Testing Center



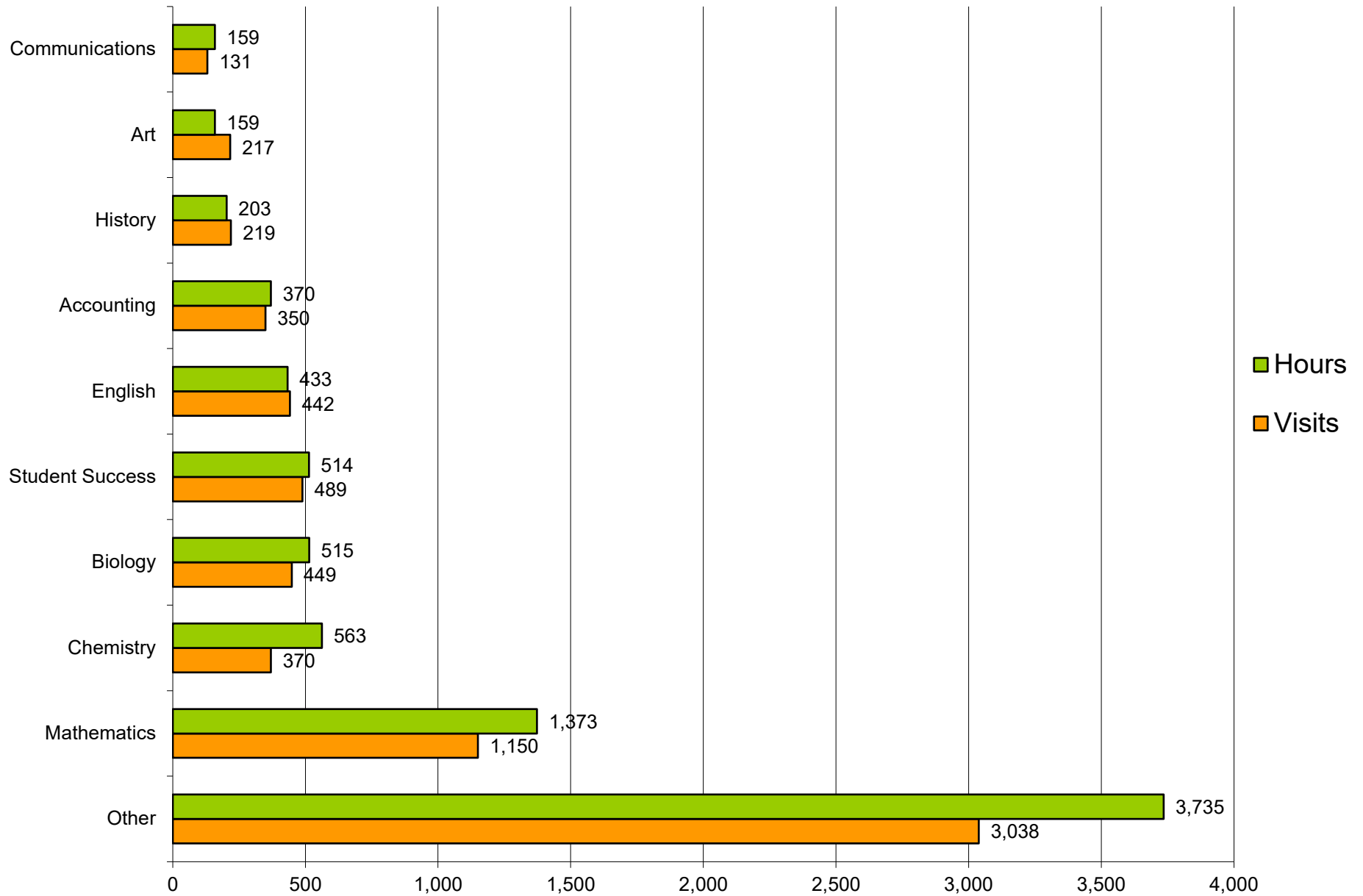
9.4 Fall 2021 Learning Center Service Usage by Subject Area

Course Description	The Learning Center			Testing Center		
	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent
ACC Accounting	353.39	332	1.06	16.53	18	0.92
AGR Agriculture	0.00	0	0.00	0.00	0	0.00
ANT Anthropology	45.30	27	1.68	0.00	0	0.00
ART Art	123.90	178	0.70	35.32	39	0.91
AUT Automotive Technology	13.84	17	0.81	0.00	0	0.00
BDC Building Construction	1.34	2	0.67	0.00	0	0.00
BIO Biology	480.50	395	1.22	34.39	54	0.64
BUS Business	109.94	102	1.08	9.11	25	0.36
CHM Chemistry	537.87	344	1.56	24.74	26	0.95
CIS Computer Info Systems	9.82	14	0.70	34.48	65	0.53
CIV Civilization	6.63	2	3.32	0.00	0	0.00
COL Student Success	514.03	489	1.05	0.00	0	0.00
COM Communications	158.41	129	1.23	0.36	2	0.18
CRJ Criminal Justice	4.92	4	1.23	0.00	0	0.00
CUL Culinary	0.00	0	0.00	0.00	0	0.00
ECO Economics	38.43	31	1.24	0.18	1	0.18
EDU Education	55.64	48	1.16	0.01	1	0.01
EGR Engineering	18.50	16	1.16	0.00	0	0.00
EMS Emergency Medical Services	1.00	1	1.00	1.85	6	0.31
ENG English	412.83	408	1.01	20.55	34	0.60
EVR Environmental Science	0.00	0	0.00	0.00	0	0.00
GEO Geology	4.05	3	1.35	0.50	1	0.50
GRY Geography	10.89	13	0.84	0.54	2	0.27
HIM Health Information Mgt.	0.00	0	0.00	5.98	7	0.85
HSC Health Science	32.15	27	1.19	25.23	60	0.42
HST History	160.67	166	0.97	42.54	53	0.80
HVC HVAC	0.00	0	0.00	0.38	2	0.19
IET Industrial Engineering Tech	0.00	0	0.00	0.00	0	0.00
MCM Mass Media Communication	0.01	1	0.01	0.00	0	0.00
MTH Mathematics	1,189.78	943	1.26	182.95	207	0.88
MUS Music	17.57	32	0.55	7.67	11	0.70
NUR Nursing	40.91	41	1.00	17.24	21	0.82
OT(1) Other	2,682.40	2,309	1.16	1,052.62	729	1.44
PED Physical Education	32.07	19	1.69	0.00	0	0.00
PHL Philosophy	41.68	50	0.83	12.17	29	0.42
PHY Physics	0.04	1	0.04	10.20	5	2.04
PRS Precision Machining	4.66	6	0.78	0.00	0	0.00
PSC Political Science	9.06	11	0.82	5.20	15	0.35
PSY Pyschology	50.46	44	1.15	25.30	77	0.33
REL Religion	1.18	2	0.59	2.73	5	0.55
SOC Sociology	43.54	43	1.01	14.50	71	0.20
SPN Spanish	38.88	27	1.44	5.52	17	0.32
THE Theater	5.50	6	0.92	0.00	0	0.00
Total	7,251.79	6,283	39.48	1,588.79	1,583	16.67

Source: TutorTrac

⁽¹⁾ Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2021 (Based on Total Hours & Total Visits)



9.6 Fall 2021 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Learning Center Visits				
Accuplacer Prep-Math	1	7	12.9	0.0%
Accuplacer Prep-Reading	6	4	2.8	0.1%
Accuplacer Prep-Writing	1	3	2.4	0.0%
Assistive Technology help	97	1	0.2	1.5%
Class Attendance	1	6	1.7	0.0%
Class Visit	5	1	5.3	0.1%
Classroom Presentation	165	97	73.5	7.1%
Classroom Proctor	13	1	0.5	0.7%
College Success Coaching	2	9	5.2	0.0%
Computer Use	38	444	450.5	0.9%
Embedded/Linked Tutor Session	3	41	40.3	0.0%
Equipment check out/in	3	2	0.4	0.1%
Facilitated Study Group	138	55	79.3	5.5%
HESI Prep	1	3	1.5	0.0%
Math Chat	6	4	1.1	0.1%
Other	4	347	376.7	0.1%
Pre ACC Prep-Math	3	1	1.0	0.0%
Study	298	4,017	4704.1	63.9%
Supplemental Study Session	23	101	233.5	1.6%
Tutoring	303	1,122	1235.3	17.8%
Walk-in Workshop	2	2	3.2	0.0%
Unknown	21	21	20.5	0.3%
Total:		6289	7251.8	

9.6 Fall 2021 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Testing Center Visits				
CLEP	3	4	1.0	0.3%
HESI/A2	42	57	124.9	3.6%
HiSET	99	284	370.8	17.9%
MOGEA	33	38	65.9	2.4%
Nelson Denny	1	1	0.4	0.1%
Pearson Vue	149	176	294.0	11.1%
Placement Test	61	81	71.1	5.1%
Placement Test-Paid	4	4	2.3	0.3%
Placement Test-Retake	8	10	5.7	0.6%
Proctored Test	11	20	8.3	1.3%
Scantron	3	3	8.9	0.2%
TABE	50	52	101.0	3.3%
TEAS	2	2	2.1	0.1%
Test	590	855	532.3	53.9%
Total:		1,587	1588.8	

Source: TutorTrac

9.7 Fall 2021 Usage by Day and Time

Learning Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	74	62	76	49	14	0	275	275.38
8:00AM - 8:59AM	150	173	154	120	49	3	649	815.59
9:00AM - 9:59AM	229	348	304	242	59	0	1182	1811.3
10:00AM - 10:59AM	270	343	280	277	74	2	1246	1460.13
11:00AM - 11:59AM	142	226	188	136	61	1	754	812.2
12:00PM - 12:59PM	228	272	170	211	47	1	929	962.43
1:00PM - 1:59PM	107	105	93	111	20	0	436	361.87
2:00PM - 2:59PM	68	76	68	68	0	0	280	253.7
3:00PM - 3:59PM	56	69	62	73	0	0	260	253.79
4:00PM - 4:59PM	33	35	37	26	0	0	131	128.42
5:00PM - 5:59PM	16	17	11	27	0	0	71	61.94
6:00PM - 7:00PM	7	10	11	19	0	0	47	55.04
Total Logins:	1380	1736	1454	1359	324	7	6260	
Total Hours:	1549.15	2065.05	1579.46	1707.28	346.56	4.29		
Total Unique Students:	314	344	356	288	138	5		

Testing Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	14	11	15	12	15	7	74	158.38
8:00AM - 8:59AM	40	46	28	29	32	5	180	298.01
9:00AM - 9:59AM	63	48	67	37	58	7	280	422.78
10:00AM - 10:59AM	33	52	26	55	54	9	229	273.51
11:00AM - 11:59AM	47	32	36	20	20	6	161	159.72
12:00PM - 12:59PM	46	63	57	40	25	3	234	246.61
1:00PM - 1:59PM	35	37	25	25	0	0	122	114.84
2:00PM - 2:59PM	28	46	18	15	0	0	107	82.66
3:00PM - 3:59PM	16	23	16	16	0	0	71	36
4:00PM - 4:59PM	14	23	13	22	0	0	72	34.05
5:00PM - 5:59PM	8	19	6	11	0	0	44	36.83
6:00PM - 7:00PM	3	5	2	2	0	0	12	3.84
Total Logins:	347	405	309	284	204	37	1586	
Total Hours:	427.73	442.26	369.8	331.51	243.87	52.06		
Total Unique Students:	277	331	251	230	177	34		