
Section 9

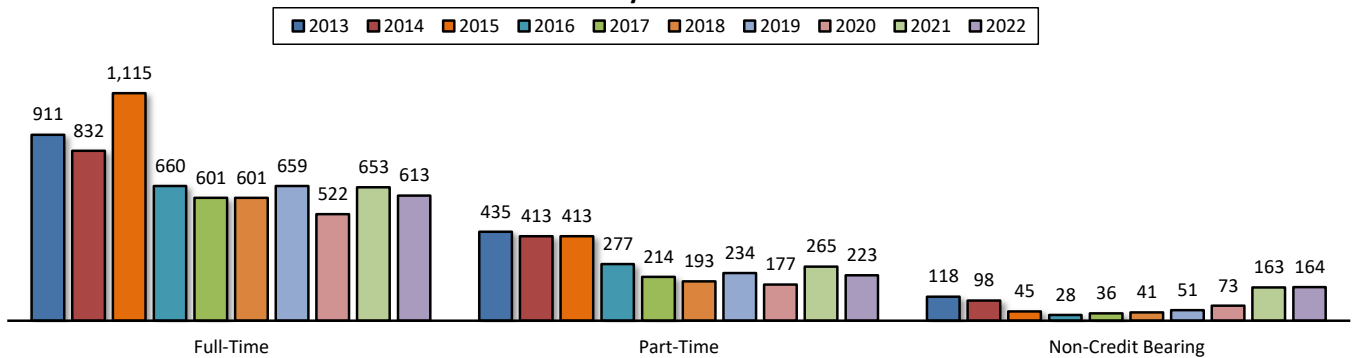
The Learning Center

9.1 Fall Learning Center Visitor Characteristics

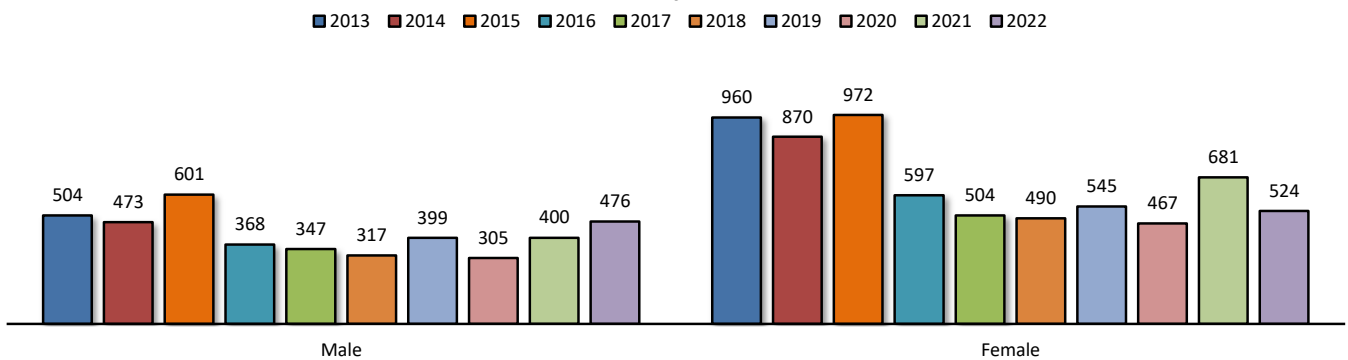
											% Change	
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2013-2022	2021-2022
Full-Time Total	911	832	1,115	660	601	573	659	522	653	613	-28.3%	25.1%
Male	355	332	447	263	251	250	307	220	266	344	-25.1%	20.9%
Female	556	500	668	397	350	323	352	302	387	269	-30.4%	28.1%
Part-Time Total	435	413	413	277	214	193	234	177	265	223	-39.1%	49.7%
Male	109	115	133	94	80	51	69	54	76	65	-30.3%	40.7%
Female	326	298	280	183	134	142	165	123	189	158	-42.0%	53.7%
Non-Credit Bearing Total*	118	98	45	28	36	41	51	73	163	164	38.1%	123.3%
Male	40	26	21	11	16	16	23	31	58	67	45.0%	87.1%
Female	78	72	24	17	20	25	28	42	105	97	34.6%	150.0%
Total Visitors	1,464	1,343	1,573	965	851	807	944	772	1,081	1,000	-26.2%	40.0%
Total Male	504	473	601	368	347	317	399	305	400	476	-20.6%	31.1%
Total Female	960	870	972	597	504	490	545	467	681	524	-29.1%	45.8%

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



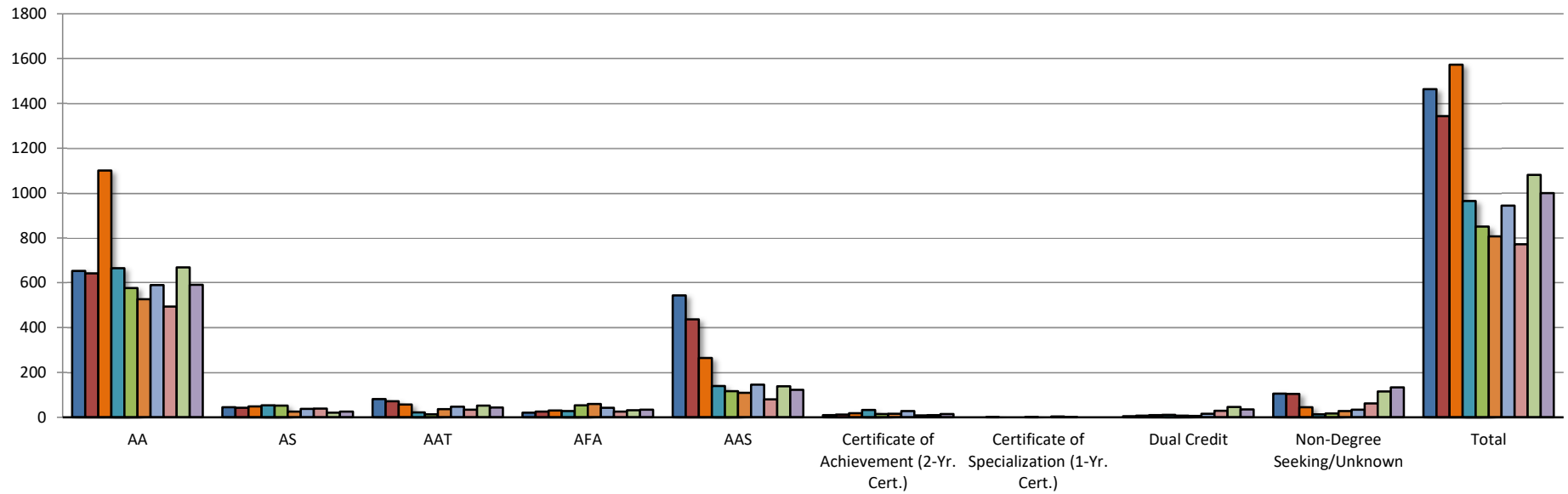
Visitors by Gender



9.2 Fall Learning Center Visitor Degree Type

											% Change	
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2013-2022	2021-2022
AA	653	642	1,100	665	576	527	590	494	669	591	-9.5%	-11.7%
AS	45	43	49	53	52	26	38	39	20	26	-42.2%	30.0%
AAT	81	72	57	22	13	36	47	34	52	44	-45.7%	-15.4%
AFA	21	25	30	28	53	59	42	25	31	34	61.9%	9.7%
AAS	543	437	264	140	117	109	146	80	138	123	-77.3%	-10.9%
Certificate of Achievement (2-Yr. Cert.)	10	12	18	33	15	16	28	8	10	14	40.0%	40.0%
Certificate of Specialization (1-Yr. Cert.)	0	1	0	0	1	0	3	1	0	0	na	na
Dual Credit	5	7	10	11	7	6	16	29	46	35	600.0%	-23.9%
Non-Degree Seeking/Unknown	106	104	45	13	17	28	34	62	115	133	25.5%	15.7%
Total	1,464	1,343	1,573	965	851	807	944	772	1,081	1,000	-31.7%	-7.5%

Visitors by Degree Type



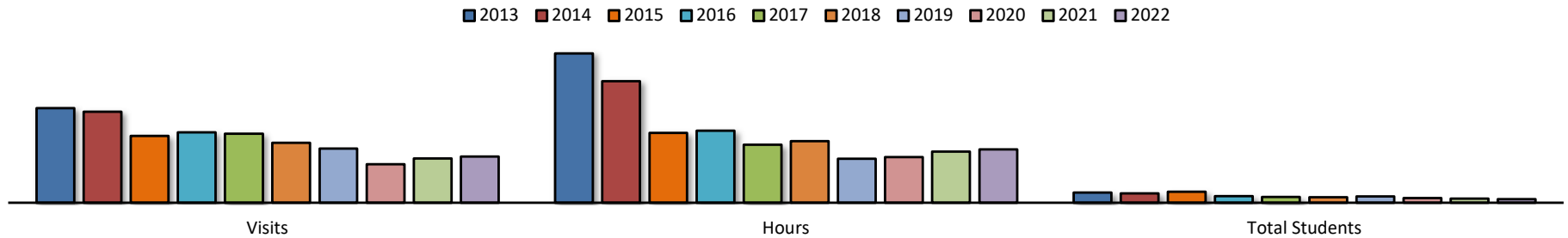
Source: TutorTrac

9.3 Fall Usage by Service Area

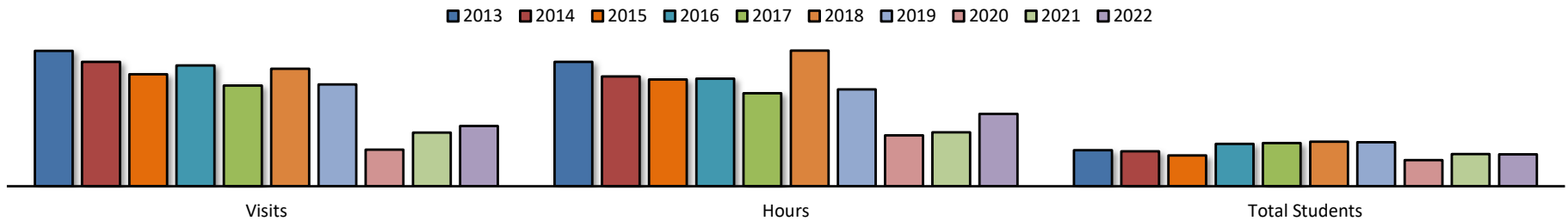
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	% Change	
											2013-2022	2021-2022
The Learning Center												
Visits	13,404	12,870	9,452	9,963	9,782	8,501	7,686	5,458	6,289	6,574	-51.0%	4.5%
Hours	21,109	17,183	9,886	10,210	8,205	8,724	6,254	6,464	7,252	7,555	-64.2%	4.2%
Total Students	1,464	1,343	1,573	965	853	807	945	708	636	547	-62.6%	-14.0%
The Testing Center												
Visits	4,001	3,673	3,309	3,568	2,977	3,468	3,009	1,082	1,586	1,777	-55.6%	12.0%
Hours	3,671	3,241	3,152	3,181	2,746	4,006	2,859	1,501	1,589	2,141	-41.7%	34.7%
Total Students	1,064	1,029	910	1,254	1,275	1,319	1,299	773	948	945	-11.2%	-0.3%
Total Unduplicated Headcount*	2023	1880	2125	1734	1681	1642	1725	1239	1320	1237	-38.9%	-6.3%

*Unduplicated students using any of the above areas/services

The Learning Center



The Testing Center



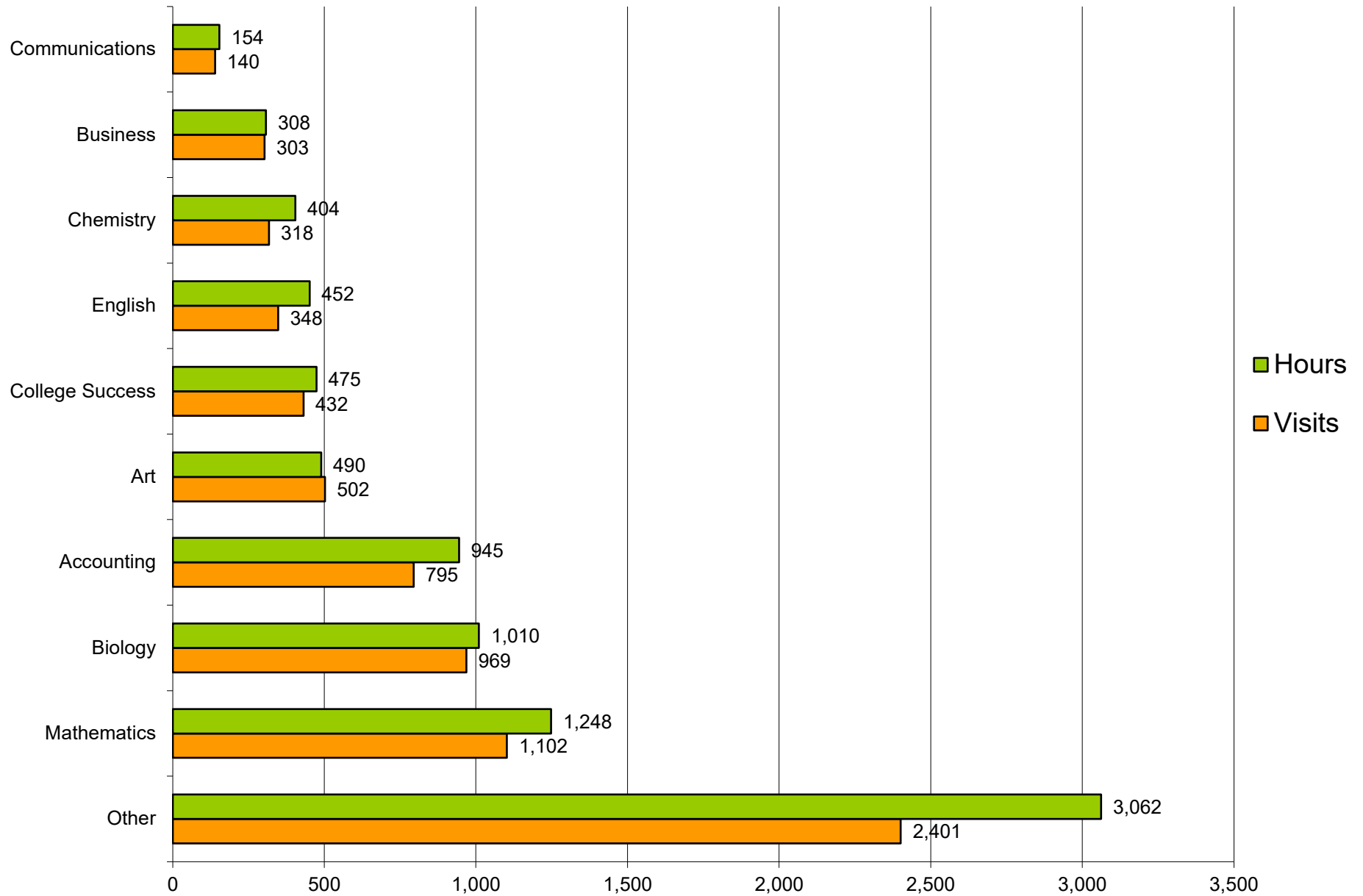
9.4 Fall 2022 Learning Center Service Usage by Subject Area

Course Description	The Learning Center			Testing Center		
	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent
ACC Accounting	938.00	787	1.19	6.57	8	0.82
AGR Agriculture	50.93	31	1.64	0.00	0	0.00
ANT Anthropology	29.28	30	0.98	0.00	0	0.00
ART Art	462.22	472	0.98	27.48	30	0.92
BIO Biology	891.58	819	1.09	118.37	150	0.79
BUS Business	292.42	296	0.99	15.25	7	2.18
CHM Chemistry	397.18	310	1.28	7.22	8	0.90
CIS Computer Info Systems	42.30	31	1.36	42.88	45	0.95
CIV Civilization	6.63	7	0.95	2.90	3	0.97
COL College Success	474.53	432	1.10	0.00	0	0.00
COM Communications	137.12	126	1.09	17.07	14	1.22
CRJ Criminal Justice	0.02	1	0.02	0.00	0	0.00
ECO Economics	7.83	8	0.98	0.00	0	0.00
EDU Education	21.50	25	0.86	0.00	0	0.00
EGR Engineering	4.13	6	0.69	10.65	8	1.33
EMS Emergency Medical Services	47.02	32	1.47	8.52	14	0.61
ENG English	439.93	334	1.32	12.28	14	0.88
EVR Environmental Science	9.90	7	1.41	0.00	0	0.00
GRY Geography	3.52	7	0.50	3.23	6	0.54
HSC Health Science	14.63	20	0.73	36.60	82	0.45
HST History	74.02	52	1.42	25.32	19	1.33
HVC HVAC	1.55	1	1.55	0.33	1	0.33
MCM Mass Media Communication	24.03	15	1.60	0.00	0	0.00
MDA Medical Assistant	0.00	0	0.00	8.33	9	0.93
MTH Mathematics	943.35	823	1.15	304.78	279	1.09
MUA Music	42.81	18	2.38	0.87	2	0.44
NUR Nursing	23.33	27	0.86	36.20	32	1.13
OT(1) Other	1,781.87	1,593	1.12	1,279.95	808	1.58
PED Physical Education	9.17	10	0.92	8.28	16	0.52
PHL Philosophy	22.72	14	1.62	14.12	14	1.01
PHY Physics	35.30	41	0.86	21.23	17	1.25
PRS Precision Machining	12.90	11	1.17	0.00	0	0.00
PSC Political Science	56.20	45	1.25	14.90	16	0.93
PSY Psychology	67.55	71	0.95	31.83	56	0.57
REL Religion	40.25	19	2.12	50.98	74	0.69
SOC Sociology	22.03	16	1.38	8.10	14	0.58
SPN Spanish	10.45	8	1.31	26.52	31	0.86
THE Theater	110.60	19	5.82	0.00	0	0.00
WLD Welding	6.62	3	2.21	0.00	0	0.00
Total	7,555.42	6,567	50.31	2,140.76	1,777	25.78

Source: TutorTrac

⁽¹⁾ Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2022 (Based on Total Hours & Total Visits)



9.6 Fall 2022 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Learning Center Visits				
Accuplacer Prep-Math	6	9	7.8	0.1%
Accuplacer Prep-Writing	4	5	4.2	0.1%
College Success Coaching	9	13	11.6	0.2%
Computer Use	183	524	651.5	8.0%
Embedded/Linked Tutor Session	5	11	10.8	0.2%
Facilitated Study Group	52	72	181.0	1.1%
Math Chat	6	6	1.3	0.1%
Online Tutoring	15	29	25.2	0.4%
Online Writing Center	60	68	57.9	1.0%
Other	148	763	801.7	11.6%
Pre ACC Prep-Math	2	2	2.0	0.0%
Pre ACC Prep-Reading	1	1	2.2	0.0%
Pre ACC Prep-Writing	3	3	2.5	0.0%
Study	235	4276	4957.7	65.0%
Supplemental Study Session	19	23	27.9	0.3%
Tutoring	175	693	743.0	10.5%
Walk-in Workshop	2	3	2.1	0.0%
Unknown	47	81	71.0	1.2%
Total:		6582	7561.2	

9.6 Fall 2022 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Testing Center Visits				
CLEP	1	9	9.6	0.5%
HESI/A2	32	40	99.3	2.2%
HiSET	104	366	458.5	20.6%
Mobility	7	7	10.7	0.4%
MOGEA	24	26	63.6	1.5%
Pearson Vue	140	186	349.0	10.5%
Placement Test	70	71	83.5	4.0%
Placement Test-Paid	2	2	1.7	0.1%
Placement Test-Retake	13	15	13.0	0.8%
Proctored Test	7	16	21.5	0.9%
TABE	59	61	161.8	3.4%
Test	516	980	857.8	55.1%
Total:		1,779	2129.9	

Source: TutorTrac

9.7 Fall 2022 Usage by Day and Time

Learning Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	39	37	32	38	6	0	152	240.39
8:00AM - 8:59AM	194	124	166	141	25	0	650	838.46
9:00AM - 9:59AM	226	276	217	267	29	0	1015	1347.59
10:00AM - 10:59AM	393	404	452	339	27	1	1616	1824.76
11:00AM - 11:59AM	169	205	190	182	42	0	788	845.92
12:00PM - 12:59PM	241	272	325	228	30	0	1096	1205.69
1:00PM - 1:59PM	120	126	145	129	12	0	532	576.06
2:00PM - 2:59PM	82	83	83	86	0	0	334	323.16
3:00PM - 3:59PM	55	42	54	44	0	0	195	193.4
4:00PM - 4:59PM	28	15	41	30	0	0	114	193.4
5:00PM - 5:59PM	24	21	26	9	0	0	80	57.53
6:00PM - 7:00PM	1	4	0	2	0	0	7	4.98
Total Logins:	1572	1609	1731	1495	171	1	6579	
Total Hours:	1705.66	1989.86	1870.65	1743.07	247.21	1.37		
Total Unique Students:	293	289	314	279	91	1		

Testing Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	6	15	12	15	14	9	71	124.5
8:00AM - 8:59AM	62	47	48	31	49	11	248	374.13
9:00AM - 9:59AM	53	42	47	46	39	5	232	288.07
10:00AM - 10:59AM	53	38	44	47	56	8	246	264.08
11:00AM - 11:59AM	47	37	35	44	21	3	187	212.58
12:00PM - 12:59PM	68	67	62	56	25	0	278	339.02
1:00PM - 1:59PM	35	55	55	35	0	0	180	197.6
2:00PM - 2:59PM	36	29	21	26	0	0	112	128.44
3:00PM - 3:59PM	38	40	22	16	0	0	116	113.66
4:00PM - 4:59PM	22	20	21	26	0	0	89	86.29
5:00PM - 5:59PM	4	7	6	1	0	0	18	12.17
6:00PM - 7:00PM	0	0	0	0	1	0	1	1
Total Logins:	424	397	373	343	205	36	1778	
Total Hours:	512.73	453.24	447.24	414.91	248.99	64.43		
Total Unique Students:	332	299	307	289	181	35		