
Section 9

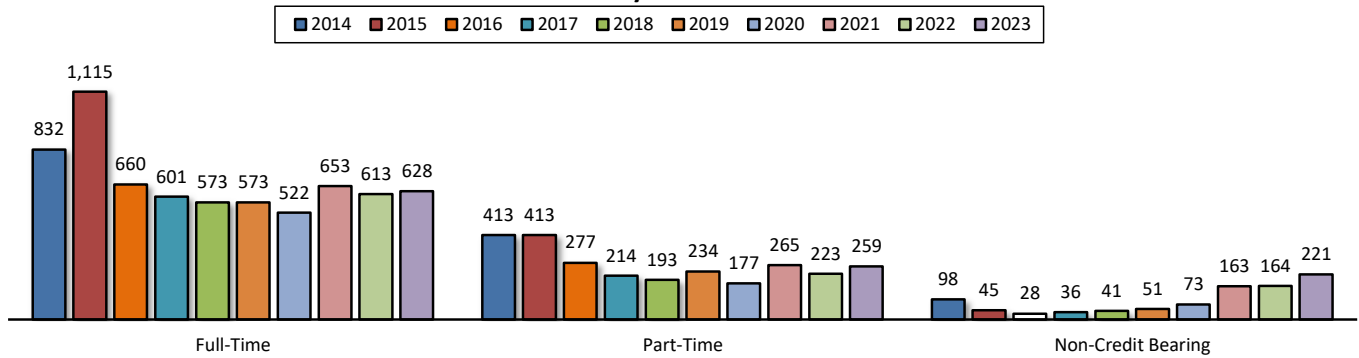
The Learning Center

9.1 Fall Learning Center Visitor Characteristics

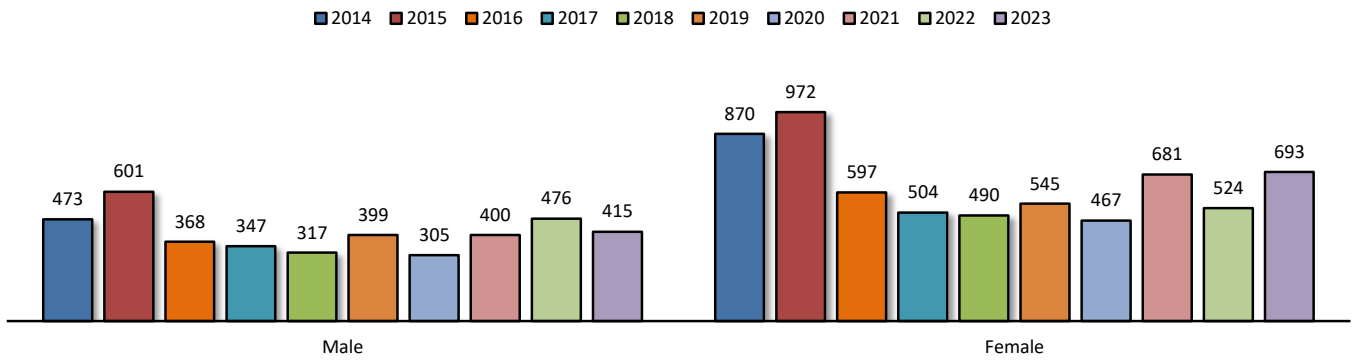
	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	% Change	
											2014-2023	2022-2023
Full-Time Total	832	1,115	660	601	573	659	522	653	613	628	-26.3%	-6.1%
Male	332	447	263	251	250	307	220	266	344	257	3.6%	29.3%
Female	500	668	397	350	323	352	302	387	269	371	-46.2%	-30.5%
Part-Time Total	413	413	277	214	193	234	177	265	223	259	-46.0%	-15.8%
Male	115	133	94	80	51	69	54	76	65	76	-43.5%	-14.5%
Female	298	280	183	134	142	165	123	189	158	183	-47.0%	-16.4%
Non-Credit Bearing Total*	98	45	28	36	41	51	73	163	164	221	67.3%	0.6%
Male	26	21	11	16	16	23	31	58	67	82	157.7%	15.5%
Female	72	24	17	20	25	28	42	105	97	139	34.7%	-7.6%
Total Visitors	1,343	1,573	965	851	807	944	772	1,081	1,000	1,108	-25.5%	-7.5%
Total Male	473	601	368	347	317	399	305	400	476	415	0.6%	19.0%
Total Female	870	972	597	504	490	545	467	681	524	693	-39.8%	-23.1%

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



Visitors by Gender

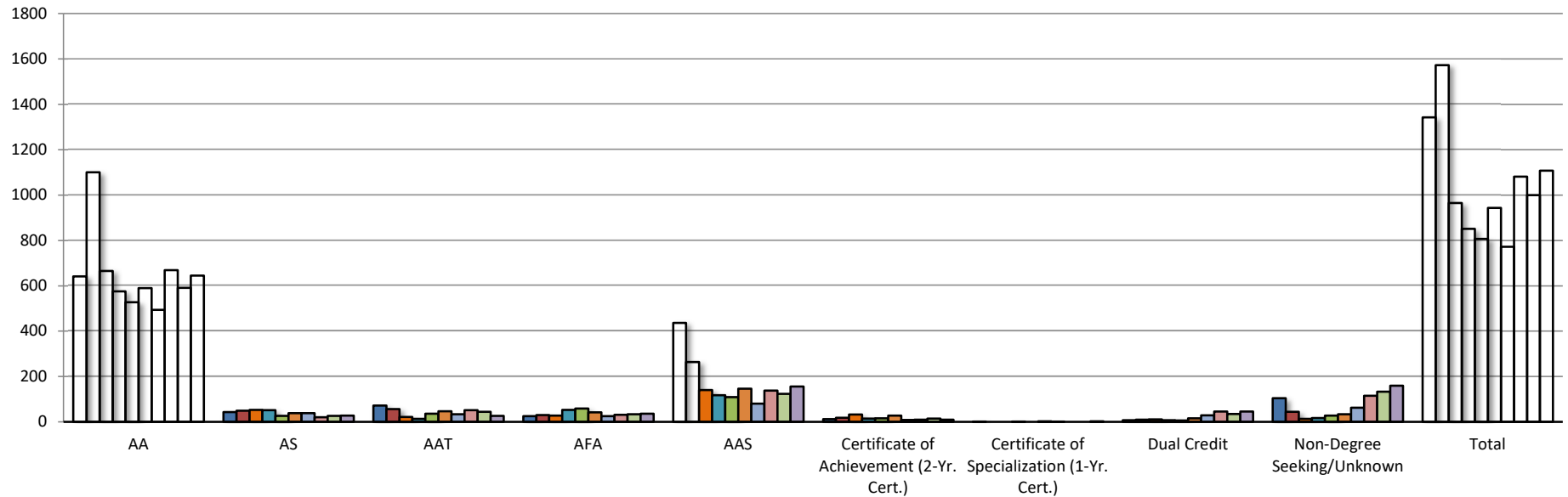


Source: TutorTrac

9.2 Fall Learning Center Visitor Degree Type

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	% Change	
											2014-2023	2022-2023
AA	642	1,100	665	576	527	590	494	669	591	645	0.5%	9.1%
AS	43	49	53	52	26	38	39	20	26	28	-34.9%	7.7%
AAT	72	57	22	13	36	47	34	52	44	26	-63.9%	-40.9%
AFA	25	30	28	53	59	42	25	31	34	36	44.0%	5.9%
AAS	437	264	140	117	109	146	80	138	123	156	-64.3%	26.8%
Certificate of Achievement (2-Yr. Cert.)	12	18	33	15	16	28	8	10	14	10	-16.7%	-28.6%
Certificate of Specialization (1-Yr. Cert.)	1	0	0	1	0	3	1	0	0	2	na	na
Dual Credit	7	10	11	7	6	16	29	46	35	46	557.1%	31.4%
Non-Degree Seeking/Unknown	104	45	13	17	28	34	62	115	133	159	52.9%	19.5%
Total	1,343	1,573	965	851	807	944	772	1,081	1,000	1,108	-17.5%	10.8%

Visitors by Degree Type



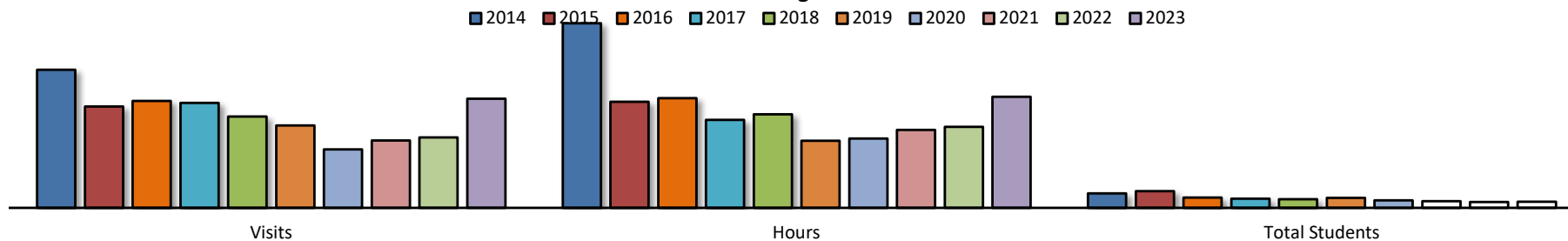
Source: TutorTrac

9.3 Fall Usage by Service Area

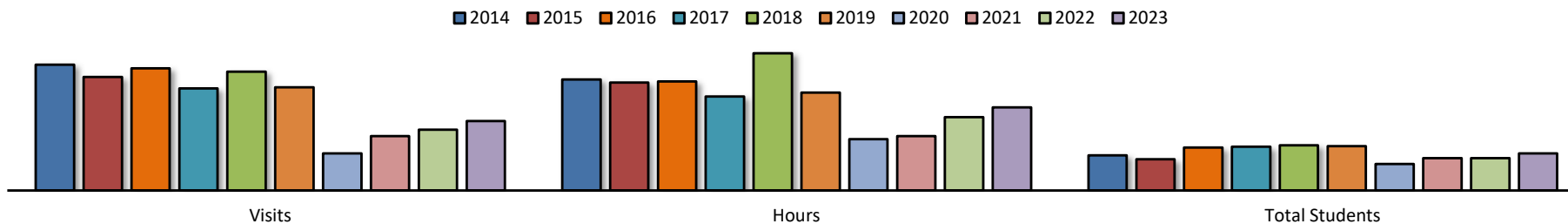
	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	% Change	
											2014-2023	2022-2023
The Learning Center												
Visits	12,870	9,452	9,963	9,782	8,501	7,686	5,458	6,289	6,574	10,180	-20.9%	54.9%
Hours	17,183	9,886	10,210	8,205	8,724	6,254	6,464	7,252	7,555	10,340	-39.8%	36.9%
Total Students	1,343	1,573	965	853	807	945	708	636	547	577	-57.0%	5.5%
The Testing Center												
Visits	3,673	3,309	3,568	2,977	3,468	3,009	1,082	1,586	1,777	2,026	-44.8%	14.0%
Hours	3,241	3,152	3,181	2,746	4,006	2,859	1,501	1,589	2,141	2,430	-25.0%	13.5%
Total Students	1,029	910	1,254	1,275	1,319	1,299	773	948	945	1,087	5.6%	15.0%
Total Unduplicated Headcount*	1880	2125	1734	1681	1642	1725	1239	1320	1237	1372	-27.0%	10.9%

*Unduplicated students using any of the above areas/services

The Learning Center



The Testing Center



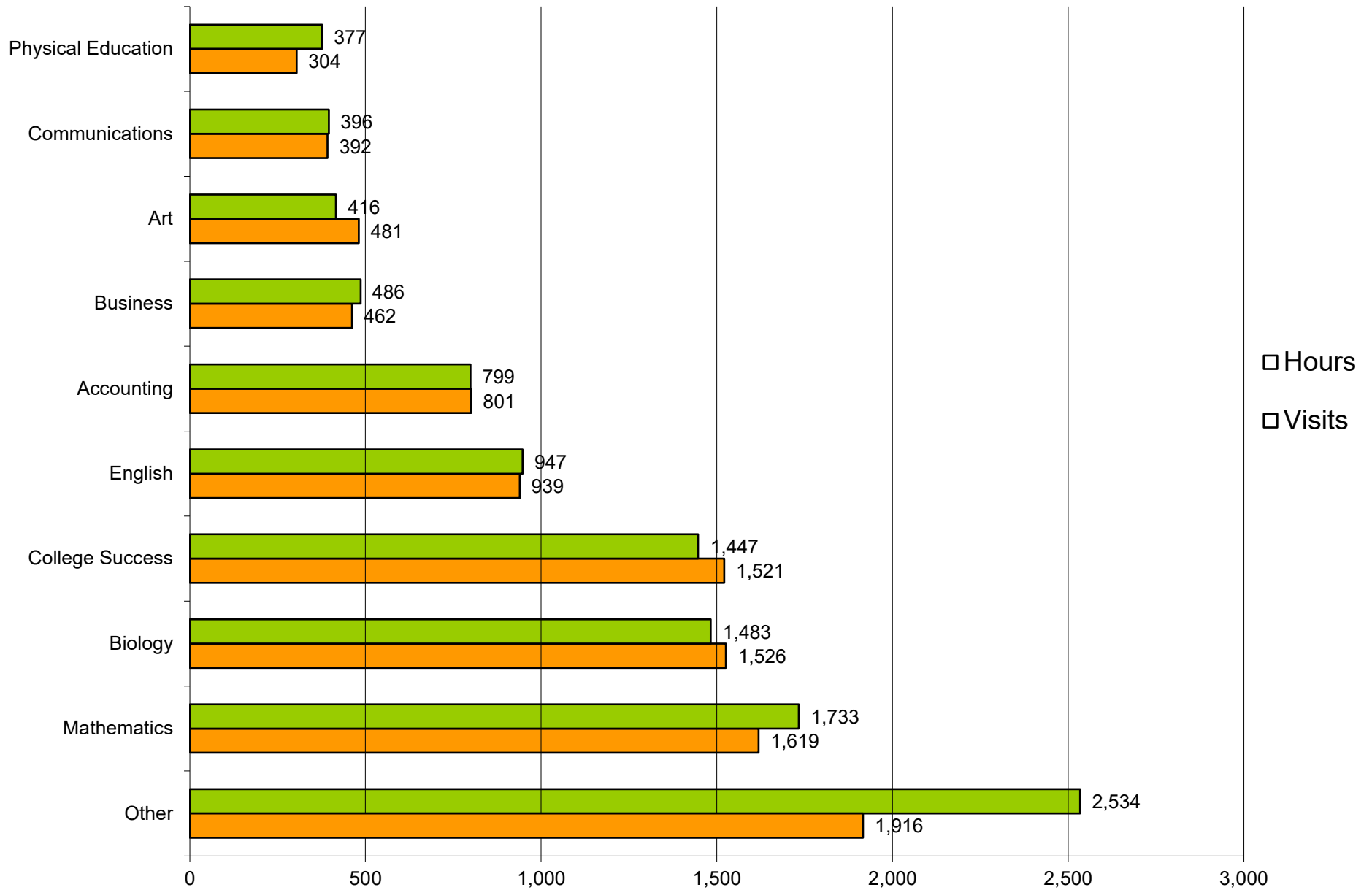
9.4 Fall 2023 Learning Center Service Usage by Subject Area

Course Description	The Learning Center			Testing Center		
	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent
ACC Accounting	798.77	801	1.00	0.00	0	0.00
AGR Agriculture	1.88	2	0.94	0.00	0	0.00
ANT Anthropology	41.73	62	0.67	0.00	0	0.00
ART Art	376.36	443	0.85	39.28	38	1.03
BIO Biology	1,397.51	1,414	0.99	85.48	112	0.76
BUS Business	476.15	450	1.06	9.95	12	0.83
CHM Chemistry	288.29	272	1.06	7.26	4	1.82
CIS Computer Info Systems	15.26	10	1.53	37.19	33	1.13
CIV Civilization	228.49	255	0.90	7.59	6	1.27
COL College Success	1,446.69	1,520	0.95	0.25	1	0.25
COM Communications	393.23	389	1.01	2.40	3	0.80
CRJ Criminal Justice	67.81	64	1.06	0.00	0	0.00
ECO Economics	85.69	70	1.22	0.00	0	0.00
EDU Education	8.39	8	1.05	0.00	0	0.00
EGR Engineering	30.51	23	1.33	3.66	2	1.83
EMS Emergency Medical Services	1.63	2	0.82	6.78	12	0.57
ENG English	911.31	902	1.01	35.96	37	0.97
EVR Environmental Science	0.15	2	0.08	0.00	0	0.00
GEO Geology	13.51	13	1.04	0.00	0	0.00
GRY Geography	112.92	100	1.13	13.84	21	0.66
HSC Health Science	274.85	294	0.93	77.43	125	0.62
HST History	197.99	177	1.12	51.35	51	1.01
HVC HVAC	0.00	0	0.00	0.00	0	0.00
MCM Mass Media Communication	23.89	27	0.88	0.00	0	0.00
MDA Medical Assistant	0.00	0	0.00	13.10	13	1.01
MTH Mathematics	1,378.44	1,293	1.07	354.97	326	1.09
MUA Music	78.58	95	0.83	14.00	25	0.56
NUR Nursing	35.56	36	0.99	45.64	49	0.93
OT(1) Other	1,042.24	950	1.10	1,491.96	966	1.54
PED Physical Education	369.01	281	1.31	7.68	23	0.33
PHL Philosophy	39.59	34	1.16	14.95	22	0.68
PHY Physics	9.22	10	0.92	11.24	11	1.02
PRS Precision Machining	1.77	1	1.77	0.00	0	0.00
PSC Political Science	12.83	11	1.17	19.24	20	0.96
PSY Psychology	99.93	87	1.15	21.79	40	0.54
REL Religion	4.85	6	0.81	0.30	1	0.30
SOC Sociology	57.06	58	0.98	14.37	19	0.76
SPN Spanish	12.99	12	1.08	42.79	53	0.81
THE Theater	5.25	6	0.88	0.00	0	0.00
WLD Welding	0.00	0	0.00	0.00	0	0.00
Total	10,340.33	10,180	37.83	2,430.45	2,025	24.07

Source: TutorTrac

⁽¹⁾ Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2023 (Based on Total Hours & Total Visits)



9.6 Fall 2023 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Learning Center Visits				
Accuplacer Prep-Math	24	16	11.5	0.3%
Accuplacer Prep-Reading	14	5	4.2	0.2%
Accuplacer Prep-Writing	6	6	5.0	0.1%
Assistive Technology Help	3	7	6.0	0.1%
Classroom Presentation	32	32	28.7	0.3%
College Success Coaching	12	14	13.2	0.1%
Computer Use	60	339	312.1	3.3%
Dragon/MathTalk/MathPad/Zoom	1	17	64.1	0.2%
Equipment Check Out/In	2	3	2.4	0.0%
Facilitated Study Group	61	77	64.7	0.8%
HESI Prep	1	2	1.4	0.0%
Math Chat	3	4	0.6	0.0%
Online Tutoring	98	151	114.1	1.5%
Online Writing Center	16	18	10.7	0.2%
Other	101	970	1071.8	9.5%
Pre ACC Prep-Math	2	2	1.7	0.0%
Pre ACC Prep-Reading	5	6	4.7	0.1%
Pre ACC Prep-Writing	4	5	4.2	0.0%
Proctored Test	1	1	0.0	0.0%
Study	177	7336	7598.5	72.1%
Supplemental Study Session	15	21	14.8	0.2%
Tutoring	302	1,113	975.5	10.9%
Walk-in Workshop	3	3	1.9	0.0%
24	24	32	28.9	0.3%
Total:		10180	10340.3	

9.6 Fall 2023 Students and Visits by Reason

	Students	Visits	Hours	Percent of Total Visits
Testing Center Visits				
	1	1	2.4	0.0%
CLEP	2	2	8.2	0.1%
GED	34	43	128.3	2.1%
HESI/A2	140	425	558.2	21.0%
HiSET	4	5	10.7	0.2%
Meazure Learning	4	4	8.1	0.2%
Mobility	20	20	56.0	1.0%
MOGEA	171	216	363.6	10.7%
Pearson Vue	77	81	97.2	4.0%
Placement Test	14	16	14.4	0.8%
Placement Test-Paid	24	32	33.4	1.6%
Placement Test-Retake	12	17	25.0	0.8%
Proctored Test	38	43	45.2	2.1%
Prov	52	53	134.4	2.6%
TABE	573	1,068	945.6	52.7%
Total:		2,026	2430.5	

Source: TutorTrac

9.7 Fall 2023 Usage by Day and Time

Learning Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	77	55	81	62	30	0	305	329.24
8:00AM - 8:59AM	263	213	238	174	49	0	937	1040.26
9:00AM - 9:59AM	378	445	511	395	51	1	1781	1965.39
10:00AM - 10:59AM	453	464	442	428	44	2	1833	1680.67
11:00AM - 11:59AM	332	284	344	264	56	0	1280	1310.4
12:00PM - 12:59PM	310	461	293	388	73	1	1526	1520.64
1:00PM - 1:59PM	141	213	148	186	25	0	713	686.46
2:00PM - 2:59PM	114	107	84	109	2	0	416	425.62
3:00PM - 3:59PM	103	80	85	84	0	0	352	392.68
4:00PM - 4:59PM	61	144	138	61	0	0	404	465.08
5:00PM - 5:59PM	111	179	101	94	0	0	485	412.82
6:00PM - 7:00PM	17	14	43	13	0	0	87	46.01
Total Logins:	2360	2659	2508	2258	330	4	10119	
Total Hours:	2360.42	2846.83	2516.72	2238.18	308.21	4.91		
Total Unique Students:	314	300	325	276	139	2		

Testing Center

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total Logins	Total Hours
7:00AM - 7:59AM	18	21	36	18	25	17	135	216.51
8:00AM - 8:59AM	74	36	48	51	70	13	292	437.44
9:00AM - 9:59AM	54	75	52	46	71	17	315	374.66
10:00AM - 10:59AM	44	44	46	26	31	14	205	228.74
11:00AM - 11:59AM	62	54	65	58	29	6	274	295.85
12:00PM - 12:59PM	54	74	49	72	29	0	278	340.79
1:00PM - 1:59PM	68	59	45	53	1	0	226	249.31
2:00PM - 2:59PM	32	23	23	23	0	0	101	93.78
3:00PM - 3:59PM	33	33	24	27	0	0	117	110.39
4:00PM - 4:59PM	19	26	15	8	0	0	68	70.42
5:00PM - 5:59PM	7	1	4	3	0	0	15	12.74
6:00PM - 7:00PM	0	0	0	0	0	0	0	0
Total Logins:	465	446	407	385	256	67	2026	
Total Hours:	561.32	509.87	475.06	468.95	306.36	109.07		
Total Unique Students:	363	346	329	319	233	63		