LiveHealth Online:

providing your employees with easy, affordable access to a doctor 24/7.

LiveHealth Online works

LiveHealth Online is an innovative way for your employees to connect with board-certified doctors through two-way live video from their smart phone, tablet or computer with a webcam.¹ Doctors are available 24/7 with less than a ten minute wait to help with common illnesses such as colds, allergies or the flu. With LiveHealth Online you can get medical advice, a diagnosis and even a prescription if needed 24 hours a day, 7 days a week.²

LiveHealth Online is more convenient and less expensive than an urgent care visit.

- 90% of members saved two or more hours of work time by using LiveHealth Online
- 90% patient satisfaction
- 85% report their medical issue was resolved

*LiveHealth Online consumer post-visit survey results, August 2014.

Find out more about LiveHealth Online here. If you have questions about these promotional tools, contact your Anthem account representative.

Promote LiveHealth Online with these tools and resources

Introduce employees to their LiveHealth Online benefit with these email templates. Simply open the email and insert your distribution list to send. Choose from these templates with incentive or without.



Post our <u>Doctor by your side</u> and <u>testimonial</u> <u>videos</u> on your employee intranet site or share them during an all-employee meeting. The videos are a great way to help them understand how LiveHealth Online works and how it's helped people just like them get the medical care they need quick and easy.



This **FAQ** provides answers to the most common questions about LiveHealth Online.





1 LiveHealth Online is available in most states and is expected to expand to more in the near future. Visit livehealth.com to view the service map by state. 2 As legally permitted in certain states.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

Anthem Blue Choss and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HM0 products underwritten by HM0 Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky, Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (action) and the starsa City area: RightChOICe[®] Managed Care, Inc. (RTI), Health Y Alliance[®] (In Ensurance Company (HALC), and HM0 Missouri, Inc. RTI and certain affiliates administer non-HM0 benefits underwritten by HALC and HM0 benefits underwritten by HM0 Missouri, Inc. RTI and certain affiliates only provide administrative services for self-funded plans and do not underwritte benefits. In Revada: Rocky Mountain Hospital and Medical Service, Inc. HM0 products underwritten by HMLC and Nevada. In Rev Manpshire: Anthem Health Plans of Mampshire. Inc. HM0 plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Dini: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Viena, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield Association. ANTHEM is and Company. In History Wisconsin: Blue Cross Blue Shield Association (Compacer), which underwrites or administers the HMD oplicies; Compacer Health Services Insurance Companies. ANthem Wisconsin: Blue Cross Blue Shield and Medical Service and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. In Blue Cross and Blue Shield Association.

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Additional LiveHealth Online resources:

- Open Enrollment language
- Posters
- Fliers